



NORTH AMERICAN ELECTRIC
RELIABILITY CORPORATION

November 13, 2009

Ms. Kimberly Bose
Secretary
Federal Energy Regulatory Commission
888 First Street, N.E.
Washington, D.C. 20426

**Re: NERC Notice of Penalty regarding AES Westover, LLC
FERC Docket No. NP10-_-000**

Dear Ms. Bose:

The North American Electric Reliability Corporation (NERC) hereby provides this Notice of Penalty¹ regarding AES Westover, LLC (AES Westover),² NERC Registry ID NCR07005,³ in accordance with the Federal Energy Regulatory Commission's (Commission or FERC) rules, regulations and orders, as well as NERC Rules of Procedure including Appendix 4C (NERC Compliance Monitoring and Enforcement Program (CMEP)).⁴

As a result of an off-site Compliance Audit conducted between March 26, 2008 and April 15, 2008 (Audit), Northeast Power Coordinating Council, Inc. (NPCC) identified potential violations of Reliability Standard CIP-001-1 Requirement (R) 1, R2, R3 and R4 for AES Westover's failure to have a written procedure for dealing with sabotage events that included: (1) the recognition of, and making operating personnel aware of, possible sabotage events; (2) communicating information on sabotage events; (3) creating response guidelines for operating personnel; and (4) compiling communication contact lists. This Notice of Penalty is being filed with the Commission because, based on information from NPCC, NPCC and AES Westover have entered into a Settlement Agreement to resolve all outstanding issues arising from a preliminary and non-public assessment resulting in NPCC's determination and findings of the enforceable alleged violations of CIP-001-1 R1, R2, R3 and R4. Pursuant to the Settlement Agreement, AES Westover neither admits nor denies the alleged violations, but has agreed to the proposed financial penalty of ten thousand dollars (\$10,000) to be assessed to AES Westover, in addition

¹ *Rules Concerning Certification of the Electric Reliability Organization; and Procedures for the Establishment, Approval, and Enforcement of Electric Reliability Standards* (Order No. 672), III FERC Stats. & Regs. ¶ 31,204 (2006); *Notice of New Docket Prefix "NP" for Notices of Penalty Filed by the North American Electric Reliability Corporation*, Docket No. RM05-30-000 (February 7, 2008). See also 18 C.F.R. Part 39 (2008). *Mandatory Reliability Standards for the Bulk-Power System*, FERC Stats. & Regs. ¶ 31,242 (2007) (Order No. 693), *reh'g denied*, 120 FERC ¶ 61,053 (2007) (Order No. 693-A). See 18 C.F.R. § 39.7(c)(2).

² NERC notes that, concurrently with the filing of this Notice of Penalty filing, NERC is submitting seven Notices of Penalty regarding other AES entities in the Northeast Power Coordinating Council (NPCC) and ReliabilityFirst Corporation (RFC) Regions.

³ Northeast Power Coordinating Council, Inc. confirmed that AES Westover was included on the NERC Compliance Registry on June 21, 2007 as a Generator Owner and Generator Operator. As a Generator Operator, AES Westover was subject to the requirements of NERC Reliability Standard CIP-001-1.

⁴ See 18 C.F.R. § 39.7(c)(2).

to other remedies and actions to mitigate the instant violation and ensure future compliance under the terms and conditions of the Settlement Agreement. Accordingly, the alleged violations identified as NERC Violation Tracking Identification Numbers NPCC200800035, NPCC200800036, NPCC200800037 and NPCC200800038⁵ are being filed in accordance with the NERC Rules of Procedure and the CMEP.

Statement of Findings Underlying the Alleged Violation

This Notice of Penalty incorporates the findings and justifications set forth in the Settlement Agreement executed on September 9, 2009, by and between NPCC and AES Westover, which is included as Attachment b. The details of the findings and basis for the penalty are set forth in the Settlement Agreement and herein. This Notice of Penalty filing contains the basis for approval of the Settlement Agreement by the NERC Board of Trustees Compliance Committee (NERC BOTCC). In accordance with Section 39.7 of the Commission’s regulations, 18 C.F.R. § 39.7 (2007), NERC provides the following summary table identifying each alleged violation of a Reliability Standard resolved by the Settlement Agreement, as discussed in greater detail below.

Region	Registered Entity	NOC ID	NERC Violation ID	Reliability Standard	Req. (R)	VRF	Total Penalty (\$)
NPCC	AES Westover, LLC	NOC-118	NPCC200800035	CIP-001-1	1	Medium	10,000
NPCC	AES Westover, LLC	NOC-118	NPCC200800036	CIP-001-1	2	Medium	
NPCC	AES Westover, LLC	NOC-118	NPCC200800037	CIP-001-1	3	Medium	
NPCC	AES Westover, LLC	NOC-118	NPCC200800038	CIP-001-1	4	Medium	

The purpose of Reliability Standard CIP-001-1 is to ensure that disturbances or unusual occurrences, suspected or determined to be caused by sabotage, shall be reported to the appropriate systems, governmental agencies and regulatory bodies.

CIP-001-1 R1 requires a Generator Operator, such as AES Westover, to have procedures for the recognition of and for making its operating personnel aware of sabotage events on its facilities and multi-site sabotage affecting larger portions of the Interconnection. CIP-001-1 R1 has a “Medium” Violation Risk Factor (VRF).

CIP-001-1 R2 requires a Generator Operator, such as AES Westover, to have procedures for the communication of information concerning sabotage events to appropriate parties in the Interconnection. CIP-001-1 R2 has a “Medium” VRF.

CIP-001-1 R3 requires a Generator Operator, such as AES Westover, to provide its operating personnel with sabotage response guidelines, including personnel to contact, for reporting disturbances due to sabotage events. CIP-001-1 R3 has a “Medium” VRF.

⁵ NPCC’s Verification document incorrectly references these violations as NPCC200700035, NPCC200700036, NPCC200700037, and NPCC200700038.

CIP-001-1 R4 requires a Generator Operator, such as AES Westover, to establish communications contacts, as applicable, with local Federal Bureau of Investigation (FBI) or Royal Canadian Mounted Police officials and develop reporting procedures as appropriate to their circumstances. CIP-001-1 R4 has a "Medium" VRF.

CIP-001-1 R1, R2, R3 and R4

According to the Settlement Agreement, during the Audit NPCC auditors identified possible violations of CIP-001-1 R1, R2, R3 and R4 because AES Westover did not have a documented procedure in place on June 21, 2007. The NPCC auditors found that AES Westover's *Sabotage Reporting Procedure* document, provided to demonstrate AES Westover's compliance with NERC Reliability Standard CIP-001-1 R1, R2, R3 and R4, was dated February 10, 2008, and therefore was not in place at the time AES Westover became a Registered Entity on June 21, 2007.

For CIP-001-1 R1, R2 and R4, NPCC Compliance Staff concurred with the findings of the NPCC auditors and determined the duration of the alleged violations to be from June 21, 2007 when AES Westover was included on the NERC Compliance Registry, until February 10, 2008, when AES Westover mitigated the instant alleged violations. The violation duration for R3 was extended as discussed below.

CIP-001-1 R3

According to the Settlement Agreement, an additional potential violation of NERC Reliability Standard CIP-001-1 R3 was also identified during the Audit. The NPCC auditors found that AES Westover's *Sabotage Reporting Procedure* dated February 10, 2008 did not contain language providing its operating personnel with sabotage response guidelines, including personnel to contact, for reporting disturbances to sabotage events as required by R3.

During the Audit, AES Westover revised the *Sabotage Reporting Procedure*, which was signed by the AES Westover Plant Manager on April 6, 2008, to include language providing its operating personnel with sabotage response guidelines, including personnel to contact, for reporting disturbances to sabotage events, thereby bringing AES Westover into compliance with the requirements of CIP-001-1 R3.

For CIP-001-1 R3, NPCC Compliance Staff concurred with the findings of the NPCC auditors and determined the duration of the alleged violations to be from June 21, 2007 when AES Westover was included on the NERC Compliance Registry, until April 6, 2008, when AES Westover mitigated the instant alleged violation.

According to the Settlement Agreement, NPCC assessed a ten thousand dollar (\$10,000) monetary penalty for the alleged violations of CIP-001-1 R1, R2, R3 and R4, for the following reasons: (1) the alleged violations were first time alleged violations for AES Westover; (2) AES Westover cooperated with NPCC Staff during the investigation and no misrepresentation or concealment of facts was evident; (3) AES Westover agreed to expeditiously resolve this issue via settlement subsequent to receiving a Preliminary Notice of Alleged Violation but before

receiving a Notice of Alleged Violation and Proposed Penalty or Sanction from NPCC; and (4) AES Westover is implementing additional measures to protect against future violations of the same or similar requirements as noted in the Settlement Agreement and listed below. In addition, NPCC Staff concluded that the actual or foreseeable impact of the alleged violation on the reliability of the bulk power system was minimal because the violations were predominantly a documentation issue, and not a failure to perform, because AES Westover had an *Emergency Action Plan* in place on June 21, 2007.

Thus, NPCC determined that, in this instance, the financial penalty amount of ten thousand dollars (\$10,000) bears a reasonable relation to the seriousness and duration of the alleged violation. Furthermore, based on AES Westover's cooperation, expressed commitment to compliance and agreement to expeditiously reconcile this issue via settlement, NPCC determined that the penalty was appropriate.

Status of Mitigation Plan⁶

On June 27, 2008 NPCC requested that AES Westover submit a Mitigation Plan to address the alleged violations of CIP-001-1 R1 through R4. AES Westover submitted its Mitigation Plan to NPCC on June 27, 2008, it was accepted by NPCC on July 31, 2008 and approved by NERC on June 30, 2009. The Mitigation Plan was designated as MIT-08-1803 and was submitted as non-public information to FERC on June 30, 2009 in accordance with FERC orders.

AES Westover's Mitigation Plan submitted on June 27, 2008 included AES Westover's *Sabotage Reporting Procedure* as evidence of AES Westover's compliance with CIP-001-1 R1, R2 and R4 as of February 10, 2008 and CIP-001-1 R3 as of April 6, 2008. AES Westover formally certified completion of its Mitigation Plan on May 12, 2009.⁷

NPCC Compliance Staff reviewed the *Sabotage Reporting Procedure* document submitted by AES Westover as evidence that it was in compliance with CIP-001-1 R1, R2, R3 and R4. NPCC Compliance Staff verified AES Westover's completion of its Mitigation Plan on July 31, 2008 and formally notified AES Westover of its verification of completion on May 22, 2009.

As part of the Settlement Agreement, AES Westover initiated efforts beyond the actions required by its Mitigation Plan in order to enhance its compliance program and prevent reoccurrence. Specifically, AES Westover committed to the following actions and completion dates:

Compliance Program Enhancement Content

Develop and implement a "Compliance Program Enhancement Outline" ("Compliance Program Enhancement"), a copy of which is attached to the Settlement Agreement as Attachment A. The Compliance Program Enhancement, put together as a result of the alleged violations, addresses program documentation, program dissemination, an enhanced training program, and a self-auditing program.

⁶ See 18 C.F.R § 39.7(d)(7).

⁷ The Certification document was submitted on May 12, 2009, but incorrectly indicates that the Mitigation Plan was completed on July 14, 2008. The Mitigation Plan was completed on April 6, 2008.

Compliance Program Enhancement Milestones: According to the Settlement Agreement, AES Westover has taken the following actions at an initial cost of \$103,000:

Item	Completion Date	Status ⁸
Project Kickoff Meeting with Consultant and AES Westover	September 16, 2008	Completed
Completion of On-line Repository for Program Documentation	October 31, 2008	Completed
Initial Review of Job Task Analysis	Week of December 1, 2008	Completed
Establish On-Line Training	January 30, 2009	Completed
Internal Audit	Week of June 15, 2009	Completed
Semi-Annual Status Report	June 30, 2009	Completed
Semi-Annual Status Report	Due December 15, 2009	

Compliance Program Enhancement Reporting: To facilitate NPCC's need to communicate the implementation status of this Agreement and provide accountability to NERC, AES Westover will provide updates, upon request by NPCC, using the forms and format in Attachment B to the Settlement Agreement semiannually for one year. This Compliance Program Enhancement will supplement the AES Ethics and Compliance Program currently in place.

Statement Describing the Proposed Penalty, Sanction or Enforcement Action Imposed⁹

Basis for Determination

Taking into consideration the Commission's direction in Order No. 693, the NERC Sanction Guidelines and the Commission's July 3, 2008 Guidance Order,¹⁰ the NERC BOTCC reviewed the Settlement Agreement and supporting documentation on October 13, 2009. The NERC BOTCC approved the Settlement Agreement, including NPCC's imposition of a financial penalty of ten thousand dollars (\$10,000) against AES Westover, in addition to other actions to ensure future compliance required under the terms and conditions of the Settlement Agreement.¹¹ In approving the Settlement Agreement, the NERC BOTCC reviewed the applicable requirements of the Commission-approved Reliability Standards and the underlying facts and circumstances of the alleged violations at issue.

In reaching this determination, NERC BOTCC considered the following factors:

1. the alleged violations of CIP-001-1 R1, R2 and R4 were mitigated by AES Westover prior to commencement of the Audit;

⁸ Verified by NPCC Staff.

⁹ See 18 C.F.R § 39.7(d)(4).

¹⁰ *North American Electric Reliability Corporation*, "Guidance Order on Reliability Notices of Penalty," 124 FERC ¶ 61,015 (2008).

¹¹ The NERC BOTCC notes that the registered entity does not receive direct or offset credit for money spent for actions to mitigate the violation or for any additional money spent above and beyond what is required to mitigate the violation.

2. the alleged violation of CIP-001-1 R3 was mitigated by AES Westover prior to the completion of the Audit;
3. AES Westover is implementing additional measures (detailed above) to protect against future violations of the same or similar requirements;
4. AES Westover had no prior violation of CIP-001-1 or any other Reliability Standards;
5. no misrepresentation or concealment of facts was evident;
6. the violation did not constitute a serious or substantial risk to the bulk power system for the reasons discussed above; and
7. AES Westover cooperated fully in the investigation.

For the foregoing reasons, the NERC BOTCC approved the Settlement Agreement and found that the proposed ten thousand dollar (\$10,000) financial penalty is appropriate for the violations and circumstances in question, and is consistent with NERC's goal to promote and ensure the reliability of the bulk power system.

Pursuant to Order No. 693, the penalty will be effective upon expiration of the 30 day period following the filing of this Notice of Penalty with FERC, or, if FERC decides to review the penalty, upon final determination by FERC.

Attachments to be Included as Part of this Notice of Penalty

The attachments to be included as parts of this Notice of Penalty are the following documents and material:

- a) NPCC Compliance Audit Report (Public Version) dated April 15, 2008, included as Attachment a;
- b) Settlement Agreement by and between AES Westover and NPCC executed on September 9, 2009, included as Attachment b;
- c) Mitigation Plan designated as MIT-08-1803 submitted June 27, 2008, included as Attachment c;
- d) AES Westover's Certification of Completion of the Mitigation Plan dated May 12, 2009, included as Attachment d;
- e) NPCC's Verification of Completion of the Mitigation Plan dated May 22, 2009, included as Attachment e.

A Form of Notice Suitable for Publication¹²

A copy of a notice suitable for publication is included in Attachment f.

¹² See 18 C.F.R § 39.7(d)(6).

Notices and Communications

Notices and communications with respect to this filing may be addressed to the following:

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*Persons to be included on the Commission's service list are indicated with an asterisk. NERC requests waiver of the Commission's rules and regulations to permit the inclusion of more than two people on the service list.

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AES Westover, LLC
November 13, 2009
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Conclusion

NERC respectfully requests that the Commission accept this Notice of Penalty as compliant with its rules, regulations and orders.

Respectfully submitted,

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cc: AES Westover, LLC
Northeast Power Coordinating Council, Inc.

Attachments

Attachment a

NPCC Compliance Audit Report (Public Version) dated April 15, 2008



NORTHEAST POWER COORDINATING COUNCIL, INC.
1515 BROADWAY, NEW YORK, NY 10036-8901 TELEPHONE: (212) 840-1070 FAX: (212) 302-2782

Compliance Audit Report Public Version

**AES Westover
NCR07005**

March 26 to April 15, 2008

**Confidential Information (including Privileged and
Critical Energy Infrastructure Information)
Has Been Removed**

April 15, 2008

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Executive Summary

This final compliance audit report is the public version. Confidential information has been redacted from this report. The full final compliance audit report was submitted to the audited entity and NERC.

The offsite compliance audit of AES Westover was conducted between March 26 and April 15, 2008. The audit was completed using data submitted by AES Westover and telephone and email data exchanges. The audit team evaluated AES Westover compliance with sixteen reliability standards applicable to registered Generator Owners (GO) and Generator Operators (GOP) as identified in the NERC 2008 Implementation Plan for the period of the last twelve months or monitoring timeframes specified in each, reliability standard. Of the sixteen standards and forty-one requirements audited, eighteen requirements were judged to be compliant, four requirements were judged to be non-compliant and nineteen requirements were judged to be not applicable. AES Westover provided subject matter experts for the standards resulting in a more clear understanding of the AES Westover business model and accelerated the audit process. The evidence provided to demonstrate compliance was incomplete at submission but follow-up emails and conference calls provided the additional information required to determine compliance. The audit team would like to thank the AES Westover audit preparation team for the support offered through the audit.

Audit Process

All registered entities are subject to audit for compliance with all reliability standards applicable to the functions for which the registered entity is registered.¹ The audit objectives are:

- Independently review AES Westover compliance with the requirements of the reliability standards that are applicable to AES Westover based on the AES Westover registered functions.
- Validate compliance with applicable reliability standards from the NERC 2008 Implementation Plan list of actively monitored standards.

The audit was completed using data submitted by AES Westover and telephone and email data exchanges. The audit team evaluated AES Westover compliance with sixteen reliability standards and forty-one requirements identified in the NERC 2008 Implementation Plan for the period of the last twelve months or monitoring timeframes specified in each reliability standard. Of the sixteen standards and forty-one requirements audited, eighteen requirements were judged to be compliant, four requirements were judged to be non-compliant and nineteen requirements were judged to be not applicable, based on the data submitted in response to the audit request and further data provided as a result of follow up questions.

The compliance audit process steps are detailed in the NERC CMEP. The NERC CMEP generally conforms to the United States Government Accountability Office Government Auditing Standards and other generally accepted audit practices.

Objectives

All registered entities are subject to audit for compliance with all reliability standards applicable to the functions for which the registered entity is registered.² The audit objectives are:

¹ North American Electric Reliability Corporation CMEP, paragraph 3.1, Compliance Audits

- Independently review AES Westover compliance with the requirements of the reliability standards that are applicable to AES Westover based on the AES Westover registered functions.
- Validate compliance with applicable reliability standards from the NERC 2008 Implementation Plan list of actively monitored standards.
- Validate evidence of self-reported violations and previous self-certifications, confirm compliance with other requirements of the reliability standard, and review the status of associated mitigation plans.
- Document the AES Westover compliance culture.

Scope

The audit included all standards identified in the January 10, 2008 audit letter for the previous year. The audit was a regularly scheduled audit and no self reported violations or compliance investigations were involved.

Confidentiality and Conflict of Interest

Confidentiality agreements executed by the independent contractors and code of conduct documentation for the NERC representative and regional entity staffs were provided to the audited entity in advance of the audit. Work history and conflict of interest forms submitted by each audit team member were provided to the audited entity. The audited entity was given an opportunity to object to an audit team member on the basis of a possible conflict of interest or the existence of other circumstances that could interfere with the audit team member's impartial performance of duties. The audited entity accepted the audit team member participants with no objections.

Off-site Audit

AES Westover was provided with a pre-audit request letter identifying the standards and requirements subject to audit. The audit letter was sent to AES Westover more than 60 days in advance of the scheduled audit. This is an off site audit conducted every six years or as determined to be necessary by the region. AES Westover had not self reported any violations

The audit team leader requested conference calls with the AES Westover Analyst and subject matter experts regarding all of registered functions of AES Westover. These conference calls in conjunction with documentation and email correspondence provided the audit team with a basis for professional judgment when validating compliance with reliability standards.

Methodology

The audit team prepared reliability standards auditor worksheets (RSAWs) to evaluate each standard. The RSAW's are used to ensure consistency and to document evidence of compliance or non-compliance with the standards. All relevant documents are considered and to the extent they form portion of the audit trail are included in the RSAW's.

² North American Electric Reliability Corporation CMEP, paragraph 3.1, Compliance Audits

Audit Overview

The audit overview was conducted on March 27, 2008 via conference call. The auditor reviewed his career and noted that he had signed a confidentiality agreement. A brief explanation of the audit process was given and the timelines were discussed. AES Westover was given the opportunity to reject the auditor should they feel that there was a possible conflict of interest or they thought the auditor would not be impartial. AES Westover accepted the auditor.

Audit

The audit was performed off site by Anthony M. Giasi. Prior to calls to AES Westover the auditor developed and provided a list of questions for AES Westover and then asked the questions. AES Westover then took the time necessary to develop the answer and submitted them by email to the auditor.

Exit Briefing

The exit briefing was conducted by conference call on April 15, 2008. On the call was Anthony M. Giasi of NPCC and Dave Evanoski and Michael De Angelo of AES Westover. NPCC staff reviewed the audit process and summarized the findings of the audit. The results of the audit were that of the sixteen standards and forty-one requirements deemed to be applicable eighteen requirements were judged to be compliant, four requirements were judged to be non-compliant and nineteen requirements were judged to be not applicable. AES Westover was given an opportunity to question the audit findings and provide comment on the audit. AES Westover said they found the process to be informative.

Company Profile

AES WESTOVER is one of four coal-fired generating facilities, which make up AES Eastern Energy (“AEE”). The parent company, AES, currently owns 100% of AEE, which was acquired from New York State Electric & Gas in May of 1999 as part of New York’s deregulation of the electric industry. The AES Corporation, through its subsidiaries, engages in the generation and distribution of electricity. It operates electric utilities, and sells power to customers in the retail, commercial, industrial, and governmental sectors. The company also generates and sells power to wholesale customers, such as utilities or other intermediaries. In addition, it develops alternative energy, including wind generation, supply of liquefied natural gas, greenhouse gas emission reduction projects, and new energy technologies. The company operates in Latin America, North America Generation, Europe, Africa, and Asia. AES was founded in 1981 and is headquartered in Arlington, Virginia.

Audit Specifics

The compliance audit was conducted from March 26 to April 15, 2008 at the NPCC offices in New York, New York.

Audit Team Role	Title	Company
Lead	Contracted Consultant	NPCC-Compliance Audit Program
Member	Manager Compliance Audit Program	NPCC-Compliance Audit Program
Observer	Regional Coordinator	NERC

Title	Company
Analyst	AES Westover
Team Leader	AES Westover
Analyst	AES Westover

Audit Results

AES Westover provided a CD containing data used to demonstrate their compliance with the standards identified in the audit letter from NPCC. When the auditor had additional questions conference calls and emails were used to request additional documentation.

After reviewing all the data, of the sixteen standards and forty-one requirements eighteen requirements were judged to be compliant, four requirements were judged to be non-compliant and nineteen requirements were judged to be not applicable.

Findings

The following table details the summarized auditor notes relating to evidence reviewed for compliance with the reliability standards listed in the NERC 2008 Implementation Plan. This table can also include details summarizing auditor notes relating to evidence reviewed for reliability standard requirements for self-reported violations, ongoing mitigation plans, and other discussions.

The Requirements identified with an (*) are those applicable to the GOP - Generator Operator function. The other requirements are applicable to the GO - Generator Owner function.

Reliability Standard	Requirement	Finding
BAL-005-0	R1.	* Compliant
CIP-001-1	R1.	* Non-Compliant

Confidential Information (including Privileged and
Critical Energy Infrastructure Information) – Has Been Removed

Reliability Standard	Requirement	Finding
CIP-001-1	R2.	* Non-Compliant
CIP-001-1	R3.	* Non-Compliant
CIP-001-1	R4.	* Non-Compliant
COM-002-2	R1.	* Compliant
EOP-004-1	R2.	* NA
EOP-004-1	R3.	* NA
EOP-009-0	R2.	NA
EOP-009-0	R1.	*NA
EOP-009-0	R2.	*NA
FAC-008-1	R1.	Compliant
FAC-008-1	R2.	NA
FAC-009-1	R1.	Compliant
FAC-009-1	R2.	Compliant
IRO-001-1	R8.	* Compliant
IRO-004-1	R4.	Compliant
IRO-004-1	R4.	* Compliant
PRC-004-1	R2.	Compliant
PRC-004-1	R3.	NA
PRC-005-1	R1.	Compliant
PRC-005-1	R2.	NA
PRC-016-0	R1.	NA
PRC-016-0	R2.	NA
PRC-016-0	R3.	NA
PRC-017-0	R1.	NA
PRC-017-0	R2.	NA
TOP-002-2	R3.	* Compliant
TOP-002-2	R13.	* Compliant
TOP-002-2	R14.	* Compliant
TOP-002-2	R15.	*NA
TOP-002-2	R18	* Compliant
TOP-003-0	R1.	* Compliant
TOP-003-0	R2.	* NA
TOP-003-0	R3.	* NA

Reliability Standard	Requirement	Finding
VAR-002-1	R1	* Compliant
VAR-002-1	R2.	* Compliant
VAR-002-1	R3.	* Compliant
VAR-002-1	R5.	* NA
VAR-002-1	R4.	NA
VAR-002-1	R5.	NA

Compliance Culture

The audit team reviewed the AES Westover compliance culture. The regional entity compliance staff may review additional aspects of the AES Westover compliance culture. During all contacts, AES Westover staff was professional and positive in their approach to compliance and understood the importance of the compliance and its role in maintaining reliability.

Attachment b

**Settlement Agreement by and between AES
Westover and NPCC executed on September 9,
2009**

**SETTLEMENT AGREEMENT
OF
AES WESTOVER, L.L.C.
AND
NORTHEAST POWER COORDINATING COUNCIL, INC.**

I. INTRODUCTION

1. AES Westover, L.L.C. ("AES WESTOVER") and Northeast Power Coordinating Council, Inc. ("NPCC") enter into this Settlement Agreement ("Agreement") to resolve all outstanding issues arising from a preliminary and non-public assessment resulting in NPCC's determination and findings, pursuant to the North American Electric Reliability Corporation ("NERC") Rules of Procedure, of an alleged violation by AES WESTOVER of the NERC Reliability Standard CIP-001-1.

II. STIPULATION

2. The facts stipulated herein are stipulated solely for the purpose of resolving between AES WESTOVER and NPCC the matters discussed herein and do not constitute stipulations or admissions for any other purpose. AES WESTOVER and NPCC hereby stipulate and agree to the following:

A. Background

3. AES WESTOVER is a registered Generator Owner and Generator Operator in New York. AES WESTOVER owns and operates a 128 MW coal-fired generating facility located at 720 Riverside Drive, Johnson City, NY 13790.

B. Alleged Violation(s)

4. CIP-001-1 Reliability Standard and Requirements 1, 2, 3 and 4 are assigned with a "Medium" Violation Risk Factor ("VRF").
5. NERC Reliability Standard CIP-001-1 Sabotage Reporting was written with the purpose of communicating to the appropriate systems, governmental agencies and regulatory bodies' disturbances or unusual occurrences, suspected or determined to be caused by sabotage. The standard requires that:
 - o Each Generator Operator shall have procedures for the recognition of and for making their operating personnel aware of sabotage events in its facilities and multi-site sabotage affecting larger portions of the Interconnections;

- o Each Generator Operator shall have procedures for the communication of information concerning sabotage events to appropriate parties in the Interconnection;

R1. Each Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, and Load Serving Entity shall have procedures for the recognition of and for making their operating personnel aware of sabotage events on its facilities and multi-site sabotage affecting larger portions of the Interconnection.

R2. Each Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, and Load Serving Entity shall have procedures for the communication of information concerning sabotage events to appropriate parties in the Interconnection.

R3. Each Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, and Load Serving Entity shall provide its operating personnel with sabotage response guidelines, including personnel to contact, for reporting disturbances due to sabotage events.

R4. Each Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, and Load Serving Entity shall establish communications contacts, as applicable, with local Federal Bureau of Investigation (FBI) or Royal Canadian Mounted Police (RCMP) officials and develop reporting procedures as appropriate to their circumstances.

C. Summary of Findings

6. Originally, AES WESTOVER self-certified compliance with NERC Reliability Standard CIP-001-1 on October 31, 2007. NPCC subsequently scheduled an offsite audit of AES WESTOVER as part of the 2008 NPCC Audit Program. During the NPCC offsite audit of AES WESTOVER conducted between, March 26, 2008 and April 15, 2008. NPCC auditors identified potential violations with NERC Reliability Standard CIP-001-1, Sabotage Reporting, Requirements 1, 2, 3 and 4. Requirements 1, 2, 3 and 4 were identified as potential violations because AES WESTOVER's Sabotage Reporting Procedure was dated February 10, 2008, instead of June 21, 2007 demonstrating that a Sabotage Reporting Procedure was not in place when the standard became mandatory and enforceable. Moreover, AES WESTOVER revised its procedure on April 6, 2008 to comply with NERC Reliability Standard CIP-001-1 Requirement 3 by adding language that provided its operating personnel with sabotage response guidelines, including personnel to contact, for reporting disturbances due to sabotage events. Therefore the NPCC Compliance Staff determined that AES WESTOVER was not in compliance with Requirements 1, 2 and 4 from June 21, 2007, the date AES WESTOVER was registered on the NERC Compliance Registry until February 10, 2008, when the AES

WESTOVER Sabotage Reporting Procedure was revised to comply with Requirements 1, 2 and 4. Subsequently, NPCC Compliance Staff determined that AES WESTOVER was not in compliance with Requirement 3 from June 21, 2007, the date AES was registered on the NERC Compliance Registry until April 6, 2008 when the AES WESTOVER Sabotage Reporting Procedure was revised to comply with Requirement 3.

7. NPCC Compliance Staff confirmed on June 21, 2007, AES WESTOVER's NERC Registration Status as a Generator Owner and Generator Operator and that AES WESTOVER therefore, was subject to NERC Reliability Standard CIP-001-1, Requirements 1, 2, 3, and 4. NPCC Compliance Staff reviewed the AES WESTOVER Sabotage Reporting Procedures supplied by AES WESTOVER and found AES WESTOVER non-compliant with Requirements 1, 2, 3 and 4. Therefore NPCC Compliance Staff issued a Preliminary Notice of Alleged Violation on May 28, 2008, identifying Requirements 1, 2, 3 and 4 of CIP-001-1 as the alleged violations.
8. On June 27, 2008, NPCC Compliance Staff requested that AES WESTOVER submit a Mitigation Plan ("Mitigation Plan") to address the violations of Requirements 1, 2, 3 and 4 that had already been mitigated at the time of the audit. AES WESTOVER submitted the Mitigation Plan to NPCC on June 27, 2008, which required AES WESTOVER to identify the violation, identify the cause of the violation and the steps taken to prevent the violation from reoccurring in the future. The Mitigation plan was certified complete on May 12, 2009 by AES WESTOVER. NPCC Compliance Staff verified the Mitigation Plan on May 22, 2009 by reviewing the AES WESTOVER Sabotage Reporting Procedure which demonstrated AES WESTOVER's compliance with NERC Reliability Standard CIP-001-1 Requirements 1, 2, 3 and 4 as of April 6, 2008.
9. On June 30, 2008, AES WESTOVER requested settlement discussions with NPCC to address the alleged violation of NERC Reliability Standard CIP-001-1 Requirements 1, 2, 3 and 4. A preliminary discussion was conducted on July 1, 2008. The first settlement discussion was conducted on July 23, 2008, with subsequent discussions conducted in August, September, and October 2008.
10. Throughout the audit process and settlement process, AES WESTOVER has cooperated fully with NPCC.

III. PARTIES' SEPARATE REPRESENTATIONS

A. Statement of NPCC

11. AES WESTOVER was audited for the applicable Requirements outlined in the NERC 2008 Implementation Plan. The NPCC audit team reviewed the AES WESTOVER Sabotage Reporting Procedure between March 26, 2008 and April 15, 2008, which was provided by AES WESTOVER. The NPCC audit team identified potential violations with CIP-001-1 Requirements 1, 2, 3 and 4. NPCC Compliance Staff reviewed the findings by the NPCC audit team and determined that AES WESTOVER was not in compliance with CIP-001-1 Requirements 1, 2, 3 and 4. NPCC Compliance Staff requested that AES WESTOVER submit a Mitigation Plan on June 27, 2008, that identified the actions taken to correct the violations and to prevent reoccurrence, even though the violations were corrected by the time the audit was finished. AES WESTOVER submitted the Mitigation Plan that included the revised compliant Sabotage Reporting Procedure which NPCC accepted on July 31, 2008. The Mitigation Plan was certified complete on May 12, 2009 by AES WESTOVER. NPCC Compliance Staff verified completion of the Mitigation Plan on May 22, 2009 by reviewing AES WESTOVER's revised Sabotage Reporting Procedure, which included documented processes and other procedures addressing bomb threats.¹
12. NPCC agrees that this Agreement is in the best interest of the parties and in the best interest of bulk power system reliability.

B. Statement of AES WESTOVER

13. AES WESTOVER stipulates to the facts set forth in this Settlement Agreement. Additionally, as AES WESTOVER indicated in response to the determination of the auditors, while the NERC Reliability Standard CIP-001-1 procedure was signed and approved on February 10, 2008, AES WESTOVER had in place an Emergency Action Plan on June 21, 2007 that addressed AES WESTOVER making its operational personnel aware of sabotage events on its facilities.
14. AES WESTOVER has agreed to enter into this Agreement with NPCC to avoid extended litigation with respect to the matters described or referred to herein, to avoid uncertainty, and to effectuate a complete and final resolution of the issues set forth herein. AES WESTOVER agrees that this Agreement is in the best interest of the parties and is in the best interest of bulk power system reliability.

¹ NPCC Compliance Staff verified completion of the plan with AES WESTOVER on July 31, 2008 although the signed documents for certification and verification were completed in May, 2009.

IV. MITIGATING ACTIONS, REMEDIES AND SANCTIONS

15. On June 27, 2008, AES WESTOVER submitted a Mitigation Plan demonstrating compliance with NERC Reliability Standard CIP-001-1 Requirements 1, 2, 3 and 4, having already corrected the violations during the NPCC audit. For purposes of settling any and all disputes arising from NPCC's investigation into the matters reported in the audit of AES WESTOVER, AES WESTOVER and NPCC agree that, on and after the effective date of this Agreement through December 31, 2009, AES WESTOVER shall take the following actions:

i **Compliance Program Enhancement Content**

Develop and implement a "Compliance Program Enhancement Outline" ("Compliance Program Enhancement"), a copy of which is attached as Attachment A. The Compliance Program Enhancement developed as a result of the alleged violation, addresses program documentation, program dissemination, an enhanced training program, and a self-auditing program for AES WESTOVER. This Program will supplement the AES Ethics and Compliance program currently in place.

ii **Compliance Program Enhancement Milestones**

For the purpose of settling any and all disputes arising from NPCC's Compliance Staff's review and assessment with respect to the alleged violation of NERC Reliability Standard CIP-001-1 Requirements 1, 2, 3 and 4, AES WESTOVER and NPCC agree that, on and after the effective date of this Agreement, AES WESTOVER has taken or shall take the following actions:

Initial Activity	Milestone Dates	Status ²
i. Project Kickoff Meeting with Consultant and AES WESTOVER	Sept. 16, 2008	Completed
ii. Completion of On-line Repository for Program Documentation	Oct. 31, 2008	Completed
iii. Internal Audit	Week of June 15, 2009	Completed
iv. Initial Review of Job Task Analysis	Week of Dec. 1, 2008	Completed
v. Establish On-Line Training	Jan. 30, 2009	Completed
vi. Semi-Annual Status Report	By June 30, 2009	
vii. Semi-Annual Status Report	By Dec. 15, 2009	

² Evidence was verified by NPCC Compliance Staff

iii **Compliance Program Enhancement Costs**

The estimated cost to AES WESTOVER during the first year of the Compliance Program Enhancement is \$103,000 (“Initial Cost”). The annual cost after the first year, while estimated to be approximately the same as the Initial Cost, can vary depending on the level of NPCC and NERC reliability-related activities that are relevant to AES WESTOVER (“Ongoing Cost”).

iv **Compliance Program Enhancement Reporting**

To facilitate NPCC’s need to communicate the implementation status of this Agreement and provide accountability to NERC, AES WESTOVER upon request by NPCC, will provide updates using the forms and format in Attachment B semi-annually for one year.

v **Payment to NPCC**

Based on AES WESTOVER’s mitigation of the alleged violation together with the Compliance Program Enhancement, the above actions taken or to be taken by AES WESTOVER, AES WESTOVER agrees to pay to NPCC a total aggregate financial penalty of \$10,000 (“the Payment”) for the violations. In determining the Payment, NPCC has taken into consideration AES WESTOVER’s cooperation exhibited during the audit and in providing the information necessary to conform to the NERC Rules of Procedure, as well as its cooperation and commitment in this settlement process. NPCC also considered that AES WESTOVER did have documents setting forth processes and procedures addressing bomb threats with respect to its facilities.³ NPCC recognizes that AES WESTOVER’s preparation of the Compliance Program Enhancement indicates its desire to be a leader in maintaining and monitoring its generating asset to promote the reliability of the bulk power system.

vi **Timing of Payment**

AES WESTOVER shall remit the Payment to NPCC, via wire transfer to an account to be identified by NPCC (“NPCC Account”). By the later of (i) twenty days after this Agreement is either approved by the Commission or by operation of law and (ii) twenty days after NPCC provides AES WESTOVER the NPCC Account, AES WESTOVER shall remit the Payment. NPCC shall notify NERC if the payment is not timely received. If AES WESTOVER does not remit the Payment by the required date, interest payable to NPCC will begin to accrue pursuant to FERC’s regulations at 18 C.F.R. § 35.19a(a)(2)(iii) from the date that payment is due, and shall be payable in addition to the Payment.

³ AES WESTOVER Emergency Action Plan

vii **Failure to Comply with this Agreement**

16. Failure to make a timely penalty payment or to comply with any of the terms and conditions agreed to herein, or any other conditions of this Agreement shall be deemed to be either the same alleged violations that initiated this Settlement and/or additional violation(s) and may subject AES WESTOVER to new or additional enforcement, penalty or sanction actions in accordance with the NERC Rules of Procedure.
17. It is understood that NPCC staff shall track the progress of mitigation plans and any other remedies of this Agreement, including, but not limited to site inspection, interviews, and request other documentation to validate progress and/or completion of the mitigation plans and any other remedies of this Agreement. NPCC shall reasonably coordinate its review and information requests with AES WESTOVER related to this Agreement.
18. The estimated costs to AES WESTOVER to implement the agreed to actions in Section IV is \$103,000. NPCC may audit and inspect financial records to validate actual expenditures with estimates in this Agreement. Funding and programs associated with this Agreement will be above the original planned budget and programs for the year 2009 from what they would have otherwise been in the absence of the Compliance Program Enhancement.

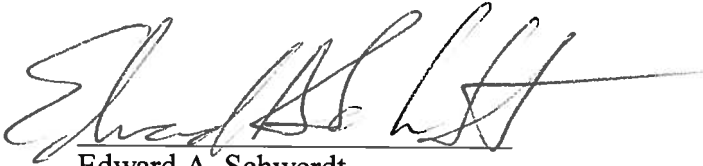
V. ADDITIONAL TERMS

19. The signatories to the Agreement agree that they enter into the Agreement voluntarily and that, other than the recitations set forth herein, no tender, offer or promise of any kind by any member, employee, officer, director, agent or representative of NPCC or AES WESTOVER has been made to induce the signatories or any other party to enter into the Agreement.
20. NPCC shall report the terms of all settlements of compliance matters to NERC. NERC will review the settlement for the purpose of evaluating its consistency with other settlements entered into for similar violations or under other, similar circumstances. Based on this review, NERC will either approve the settlement or reject the settlement and notify the Regional Entity and the Registered Entity of changes to the settlement that would result in approval. If NERC rejects the settlement, NERC will provide specific written reasons for such rejection and the NPCC will attempt to negotiate a revised settlement agreement with AES WESTOVER including any changes to the settlement specified by NERC. If a settlement cannot be reached, the enforcement process shall continue to conclusion. If NERC approves the settlement, NERC will (i) report the approved settlement to the Commission for the Commission's review and approval by order or operation of law and (ii) publicly post the alleged violation and the terms provided for in the settlement.

21. This Agreement shall become effective upon the Commission's approval of the Agreement by order or operation of law as submitted to it or as modified in a manner acceptable to the parties.
22. AES WESTOVER agrees that this Agreement, when approved by NERC and the Commission, shall represent a final settlement of all matters set forth herein and AES WESTOVER waives its right to further hearings and appeal, unless and only to the extent that AES WESTOVER contends that any NERC or Commission action on the Agreement contains one or more material modifications to the Agreement NPCC reserves all rights to initiate enforcement, penalty or sanction actions against AES WESTOVER in accordance with the NERC Rules of Procedure in the event that AES WESTOVER fails to comply with the mitigation plan and compliance program agreed to in this Agreement. In the event AES WESTOVER fails to comply with any of the stipulations, remedies, sanctions or additional terms, as set forth in this Agreement, NPCC will initiate enforcement, penalty, or sanction actions against AES WESTOVER to the maximum extent allowed by the NERC Rules of Procedure, up to the maximum statutorily allowed penalty. AES WESTOVER shall retain all rights to defend against such enforcement actions, according to the NERC Rules of Procedure.
23. Each of the undersigned warrants that he or she is an authorized representative of the entity designated, is authorized to bind such entity and accepts the Agreement on the entity's behalf.
24. The undersigned representative of each party affirms that he or she has read the Agreement, that all of the matters set forth in the Agreement are true and correct to the best of his or her knowledge, information and belief, and that he or she understands that the Agreement is entered into by such party in express reliance on those representations, provided, however, that such affirmation by each party's representative shall not apply to the other party's statements of position set forth in Section III of this Agreement.
25. The Agreement may be signed in counterparts.
26. This Agreement is executed in duplicate, each of which so executed shall be deemed to be an original.

*Remainder of page intentionally blank.
Signatures to be affixed to the following page.*

Agreed to and accepted:



Edward A. Schwerdt
President & CEO
NPCC

9/9/09
Date



Jim Mulligan
President/Plant Manager
AES WESTOVER, L.L.C.

9/8/09
Date

Compliance Program Enhancement Outline

1. Program Documentation

AES Westover will utilize a document management system (“DMS”) for records management. The use of the DMS will improve compliance by creating a single repository of all documentation in support of compliance with NERC and regional reliability standards and increasing access to the documentation. This will improve the ability of AES Westover personnel to locate and identify proper operating procedures and data, determine the origin of documents, the level of approval, and whether a document is the latest, most up to date version.

Additional improvements include increasing knowledge of what documents exist and where, improved availability and security of critical documents, improved capture, preservation, and sharing of information and knowledge, enhanced accountability, increased awareness of NERC and regional reliability standards, and increased responsiveness to audit requests. Document indexing and cross-referencing will also provide an additional level of document management. Procedures will be developed and implemented to ensure timely review and approval of NERC and Regional Reliability Standards as required to maintain compliance.

2. Program Dissemination

The focus of the NERC compliance program is to improve the reliability of the bulk power system in North America by fairly and consistently enforcing compliance with NERC standards. Specifically, the program is designed to ensure that the right practices are in place so that the likelihood and severity of future system disturbances are substantially reduced, while recognizing that no standards or enforcement process can fully prevent all such disturbances from occurring.

Culture is a fundamental aspect of system reliability. In successful corporate cultures, management elevates reliability to a top priority by establishing and modeling high standards of performance, valuing employee contributions, and aligning the organization to achieve safe and reliable operations. An integrated approach to leadership, interactive communication, professional development, and ongoing improvement translates to trust, respect, and a sense of worth amongst co-workers. AES Westover’s proposal to display its commitment to reliability by promoting a positive working environment focused on event-free operation and in using implementing programs to support its culture of reliability.

The first step in support of this effort will be the documentation of the culture and its salient points along with enforcement procedures that will be implemented. The second step is General Awareness Training for all affected employees.

a. General Awareness Campaign

AES Westover is in the process of establishing a formal Compliance Program with assistance from a consultant. When complete, the Compliance Program and its components will be communicated to all affected employees through the General Awareness Training on the Compliance Program. The program will consist of dissemination of the Compliance Program documents to affected employees. On-site, instructor lead training to review AES Westover's commitment to compliance, the compliance program components, and the NERC and regional standards applicable to the AES Businesses will follow the dissemination of the Compliance Program.

This process will also be incorporated into the orientation procedure for new employees impacted by the Compliance Program. A representative from AES Westover will be available for questions regarding the Compliance Program during the seminars, and ongoing to ensure the program comprehension by all employees. Relevant upper level management representatives will also provide routine communications to employees as appropriate to indicate high-level support for this program.

3. AES Business Training Program

FERC Order No. 693 at P 1332 states in relevant part:

In the NOPR, the Commission proposed to approve Reliability Standard PER-002-0 as mandatory and enforceable. In addition, the Commission proposed to direct that NERC submit a modification to PER-002-0 that: (1) identifies the expectations of the training for each job function; (2) develops training programs tailored to each job function with consideration of the individual training needs of the personnel; (3) expands the applicability to include reliability coordinators, generator operators, and operations planning and operations support staff with a direct impact on the reliable operation of the Bulk-Power System; (4) uses the Systematic Approach to Training (SAT) methodology in its development of new training programs and (5) includes performance metrics associated with the effectiveness of the training program. In addition, the Commission requested comments on the benefits and appropriateness of required "hands-on" training using simulators in dealing with system emergencies.

The Commission explained in the NOPR that transmission operators and balancing authorities are not the only entities that have operating personnel in positions that directly impact the

reliable operation of the Bulk-Power System; and included generator operators among those that have such an impact ... it is essential that generator operator personnel have appropriate training to understand those instructions, particularly in an emergency situation in which instructions may be succinct and require immediate action. Further, if communication is lost, the generator operator personnel should have had sufficient training to take appropriate action to ensure reliability of the Bulk-Power System. Thus, we direct the ERO to develop a modification to make PER-002-0 applicable to generator operators.

...the Commission approves Reliability Standard PER-002-0. In addition ... the Commission directs the ERO to develop a modification to PER-002-0 through the Reliability Standards development process that: (1) identifies the expectations of the training for each job function; (2) develops training programs tailored to each job function with consideration of the individual training needs of the personnel; (3) expands the Applicability section to include (a) reliability coordinators, (b) local transmission control center operator personnel (as specified in the above discussion), (c) generator operators centrally-located at a generation control center with a direct impact on the reliable operation of the Bulk-Power System and (d) operations planning and operations support staff who carry out outage planning and assessments and those who develop SOLs, IROLs or operating nomograms for real-time operations; (4) uses the Systematic Approach to Training (SAT) methodology in its development of new training programs and (5) includes the use of simulators by reliability coordinators, transmission operators and balancing authorities that have operational control over a significant portion of load and generation.

In response to the training guidance given by FERC in Order No. 693, and consistent with FERC's direction to expand the applicability of NERC Reliability Standard PER-002-0 to generator operators and NERC Reliability Training Standard PER-005, AES Westover propose to develop and implement the AES Westover Training Program ("Training Program"). The Training Program will be developed with assistance from a consultant, will use the Systematic Approach to Training methodology, will identify the expectations of the training for each affected job function, and will be tailored to each applicable job function with consideration of the individual training needs of the personnel.

For those designated employees directly responsible for complying with NERC and Regional Reliability Standards, successful completion of the Training Program will be mandatory. The Training Program will include specific training on NERC and Regional Reliability Standards applicable to the GO/GOP functions. This training will be designed to promote proper interpretation and application of the applicable standards and will include "real world" examples as well as prohibited activities. Training will consist of on-line material and instructor led presentations as appropriate.

The Training Program will be ongoing to address the needs of new employees as well as changes in

position for existing employees. In summary, training will include an initial operator training program, continuing training and refresher training. Training under normal and emergency conditions will also be identified. The training learning objectives will reference reliability-related tasks to ensure all reliability tasks are encompassed with the training program. The Training Program is expected to also include the proper execution of operating procedures developed by AES Businesses to assure compliance with NERC and Regional Reliability Standards.

4. Formal, Internal Self-Auditing for Compliance with Applicable Reliability Standards

To ensure its policies and procedures are aligned with NERC and regional standards, AES Westover propose to implement a program of formal, internal audit to verify compliance with applicable NERC and Regional Reliability Standards.

NPCC Settlement Activity Reporting Form

June 30, 2009

To: Walter Cintron,
Manager, Compliance Enforcement

As per the settlement agreement between AES Westover, LLC and NPCC, AES Westover agreed to provide semi-annual updates to NPCC regarding the settlement activities agreed upon in the settlement.

AES Westover is submitting this status update to NPCC in accordance with the confidentiality provisions of Section 1500 of the NERC Rules of Procedure.

AES Westover provides the following update regarding the activities in the settlement.

Activity	Dates Completed
i. Project Kickoff Meeting with Consultant and AES Westover	Sept. 16, 2008
ii. Completion of On-line Repository for Program Documentation	Oct. 31, 2008
iii. Internal Audit	Completed Jun 19, 2009
iv. Initial Review of Job Task Analysis	Week of Dec. 1, 2008
v. Establish On-Line Training	Jan. 30, 2009

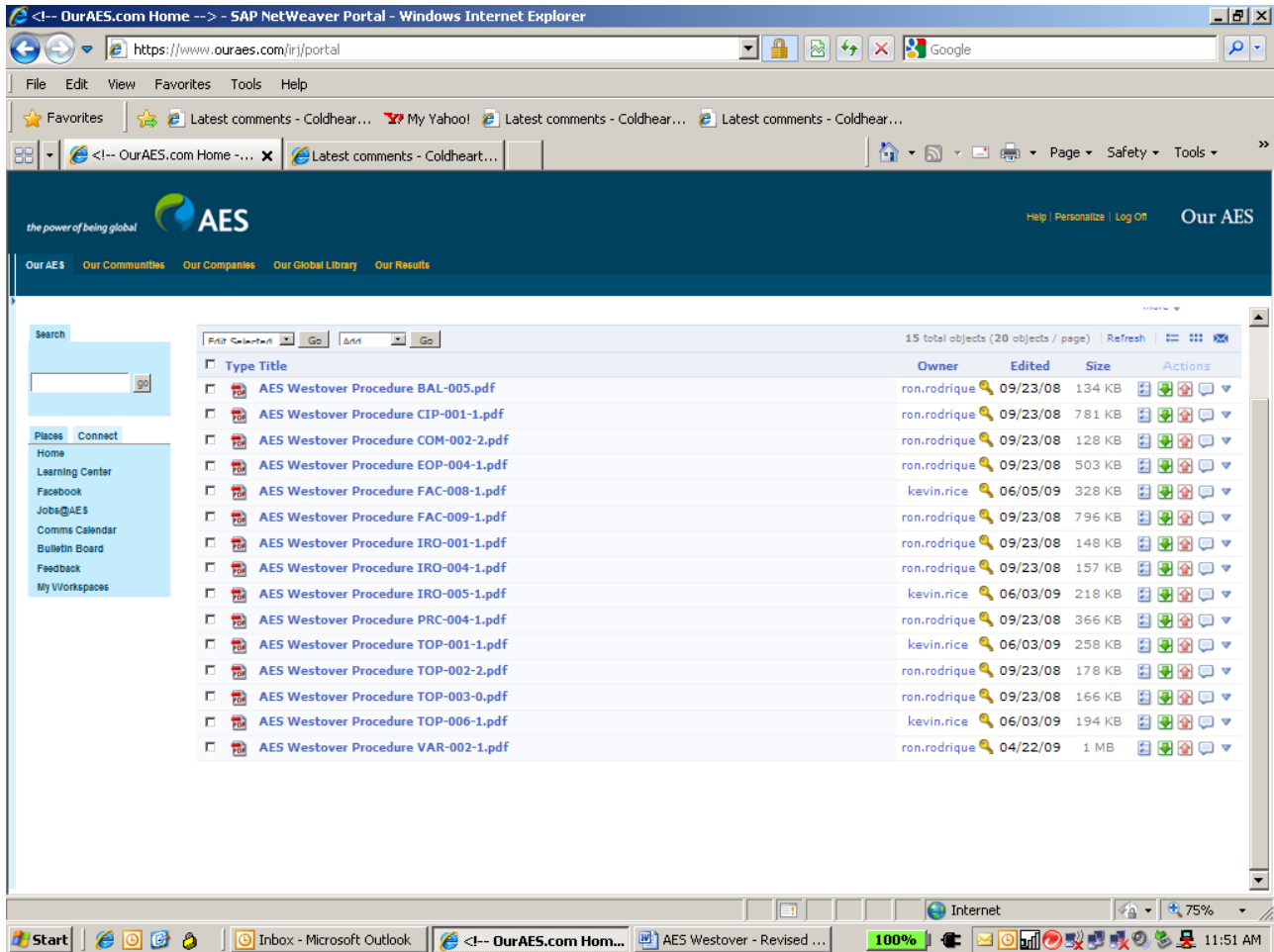
With respect to Activity i, Project kickoff meeting with consultant, this meeting included an agenda with the following subjects:

- History of NERC
- Energy Policy Act of 2005
- NERC Functional Model
- NERC Compliance Monitoring & Enforcement Program
- NERC Reliability Standards Overview
- NERC Reliability Standards for AES Westover

The kickoff meeting objectives included:

- Identify why things have changed for the GO and GOP
- Understand the NERC requirements associated with Westover

With respect to Activity ii, On-line Repository for Program Documentation, October 31, 2008 was the date the on line repository was ready to receive documents for on line viewing. This repository has continued to have new documents added. Below is a screenshot of documents recently added.



I certify the above update(s) provided by AES Westover, LLC is being provided with the expectation of meeting the completion dates agreed to in the settlement agreement.

With respect to Activity iii, Internal Audit, The audit included certain NERC standards that are applicable to AES Westover excluding CIP 002 – CIP 009. The audit was based on previous power system planning and operating experience, previous audit experience, NERC audit templates, and instructions to NERC auditors. The information was gathered in a manner similar to the NERC audit process including interviews with management and review of documentation (procedures and other evidence) provided by AES Westover personnel to support a position of compliance. The consultant’s team met with AES Westover at AES Westover. This review included 22 NERC Reliability Standards that had been identified and agreed by the Review Team and AES Westover as currently applicable to AES Westover.

The Review Team evaluated the current documentation, procedures, and Compliance Templates with respect to the selected standards with the AES Westover Participants. AES Westover has a Compliance Management Framework in place to enable AES Westover to successfully prepare for the Northeast Power Coordinating Council, Inc. (NPCC) Compliance Audit.

With respect to Activity iv, Initial Review of Job Task Analysis, the JTA of compliance tasks was completed and provided to the AES Westover people who reviewed and validated it.

With respect to Activity v, Establish On-Line Training, on line training was established on January 20, 2009. The people at Westover have complete Compliance Awareness Orientation and thirteen people have completed training on four NERC standards. The training is an on going effort.

Authorized Signature: 

Attachment c

**Mitigation Plan designated as MIT-08-1803
submitted June 27, 2008**



Mitigation Plan Submittal Form

Date this Mitigation Plan is being submitted: 6/27/2008

Section A: Compliance Notices & Mitigation Plan Requirements

- A.1 Notices and requirements applicable to Mitigation Plans and this Submittal Form are set forth in "Attachment A - Compliance Notices & Mitigation Plan Requirements" to this form.
- A.2 I have reviewed Attachment A and understand that this Mitigation Plan Submittal Form will not be accepted unless this box is checked.

Section B: Registered Entity Information

- B.1 Identify your organization:

Company Name: AES Westover
Company Address: 720 Riverside Drive Johnson City, NY 13790
NERC Compliance Registry ID: NRC07005

- B.2 Identify the individual in your organization who will be the Entity Contact regarding this Mitigation Plan.

Name: David Evanoski
Title: Analyst
Email: dave.evanoski@aes.com
Phone: 703-682-6455

Section C: Identification of Alleged or Confirmed Violation(s) Associated with this Mitigation Plan

- C.1 This Mitigation Plan is associated with the following Alleged or Confirmed violation(s) of the reliability standard listed below.

Applicable Standard, Requirement(s) and dates:



NERC Violation ID #	Reliability Standard	Requirement Number	Violation Risk Factor	Alleged or Confirmed Violation Date ^(*)	Method of Detection (e.g., Audit, Self-report, Investigation)
NPCC200800035	CIP-001-1	R1		2/10/08	Audit
NPCC200800036	CIP-001-1	R2		2/10/08	Audit
NPCC200800037	CIP-001-1	R3		4/6/08	Audit
NPCC200800038	CIP-001-1	R4		2/10/08	Audit

(*) Note: The Alleged or Confirmed Violation Date shall be expressly specified by Registered Entity, and subject to modification by [RE acronym], as: (i) the date the Alleged or Confirmed violation occurred; (ii) the date that the Alleged or Confirmed violation was self-reported; or (iii) the date that the Alleged or Confirmed violation has been deemed to have occurred on by [RE acronym]. Questions regarding the date to use should be directed to the [RE acronym] contact identified in Section G of this form.

C.2 Identify the cause of the Alleged or Confirmed violation(s) identified above. Additional detailed information may be provided as an attachment:

Procedure addressing requirements R1, R2 and R4 of CIP-001-1 for AES Westover was dated 2/10/08 and was not in place for entire audit period. Procedure addressing requirement R3 of CIP-001-1 did not include required information.

C.3 Provide any additional relevant information regarding the Alleged or Confirmed violations associated with this Mitigation Plan. Additional detailed information may be provided as an attachment:

Section D: Details of Proposed Mitigation Plan

Mitigation Plan Contents

D.1 Identify and describe the action plan, including specific tasks and actions that your organization is proposing to undertake, or which it undertook if this Mitigation Plan has been completed, to correct the Alleged or Confirmed violations identified above in Part C.1 of this form. Additional detailed information may be provided as an attachment:

CIP-001-1 R1, R2 and R4 - No additional mitigating actions are required as the procedure addressing these requirements was signed on 2/10/08.

CIP-001-1 R3 - No additional mitigating actions are required as the procedure was revised and re-approved by the AES Westover Plant Manager on 4/6/08.

AES Westover's CIP-001-1 procedure is attached hereto.



Mitigation Plan Timeline and Milestones

D.2 Provide the date by which full implementation of the Mitigation Plan will be, or has been, completed with respect to the Alleged or Confirmed violations identified above. State whether the Mitigation Plan has been fully implemented:

The mitigation plan was fully implemented with the AES Westover's Plant Manager's 2/10/08 signing of the procedure addressing requirements R1, R2 and R4.

The mitigation plan was fully implemented with the AES Westover's Plant Manager's 4/6/08 signing of the revised procedure addressing requirement R3.

D.3 Enter Milestone Activities, with due dates, that your organization is proposing, or has completed, for this Mitigation Plan:

Milestone Activity	Proposed/Actual Completion Date* (shall not be more than 3 months apart)
R1	2/10/08
R2	2/10/08
R3	4/6/08
R4	2/10/08

(*) Note: Implementation milestones no more than three (3) months apart are permissible only for Mitigation Plans with expected completion dates more than three (3) months from the date of submission. Additional violations could be determined for not completing work associated with accepted milestones.



Section E: Interim and Future Reliability Risk

Abatement of Interim BPS Reliability Risk

- E.1 While your organization is implementing this Mitigation Plan the reliability of the Bulk Power System (BPS) may remain at higher risk or be otherwise negatively impacted until the plan is successfully completed. To the extent they are, or may be, known or anticipated: (i) identify any such risks or impacts; and (ii) discuss any actions that your organization is planning to take to mitigate this increased risk to the reliability of the BPS. Additional detailed information may be provided as an attachment:

The Bulk Power System is not at risk because the preliminary alleged violations of requirements R1 through R4 of CIP-001-1 have been mitigated, and AES Westover is in full compliance with all four requirements.

Prevention of Future BPS Reliability Risk

- E.2 Describe how successful completion of this Mitigation Plan will prevent or minimize the probability that your organization incurs further risk or Alleged violations of the same or similar reliability standards requirements in the future. Additional detailed information may be provided as an attachment:

Monitoring of NERC's CIP-001-1 reliability standard and updating of the procedure should ensure compliance with the reliability standard in the future.



Section F: Authorization

An authorized individual must sign and date this Mitigation Plan Submittal Form. By doing so, this individual, on behalf of your organization:

- a) Submits this Mitigation Plan for acceptance by [RE acronym] and approval by NERC, and
- b) If applicable, certifies that this Mitigation Plan was completed on or before the date provided as the 'Date of Completion of the Mitigation Plan' on this form, and
- c) Acknowledges:
 1. I am **President of AES Westover**.
 2. I am qualified to sign this Mitigation Plan on behalf of **AES Westover**.
 3. I understand **AES Westover's** obligations to comply with Mitigation Plan requirements and ERO remedial action directives as well as ERO documents, including, but not limited to, the NERC Rules of Procedure, including Appendix 4(C) (Compliance Monitoring and Enforcement Program of the North American Electric Reliability Corporation" (NERC CMEP)).
 3. I have read and am familiar with the contents of this Mitigation Plan.
 4. **AES Westover** agrees to comply with, this Mitigation Plan, including the timetable completion date, as accepted by **NPCC** and approved by NERC.

Authorized Individual Signature

A handwritten signature in blue ink, appearing to read 'James Mulligan', is written over a horizontal line.

Name (Print): James Mulligan
Title: President AES Westover, LLC.

Date: 6/26/08



NPCC, Inc.

NORTHEAST POWER COORDINATING COUNCIL, INC.
1515 BROADWAY, NEW YORK, NY 10036-8901 TELEPHONE: (212) 840-1070 FAX: (212) 302-2782

Section G: Regional Entity Contact

Please direct any questions regarding completion of this form to:

Walter Cintron
Manager, Compliance Enforcement
1515 Broadway, 43rd Floor
New York, NY 10036
Phone: 212-840-1070
Email: wcintron@npcc.org



Attachment A – Compliance Notices & Mitigation Plan Requirements

- I. Section 6.2 of the CMEP¹ sets forth the information that must be included in a Mitigation Plan. The Mitigation Plan must include:
- (1) The Registered Entity's point of contact for the Mitigation Plan, who shall be a person (i) responsible for filing the Mitigation Plan, (ii) technically knowledgeable regarding the Mitigation Plan, and (iii) authorized and competent to respond to questions regarding the status of the Mitigation Plan. This person may be the Registered Entity's point of contact described in Section 2.0.
 - (2) The Alleged or Confirmed Violation(s) of Reliability Standard(s) the Mitigation Plan will correct.
 - (3) The cause of the Alleged or Confirmed Violation(s).
 - (4) The Registered Entity's action plan to correct the Alleged or Confirmed Violation(s).
 - (5) The Registered Entity's action plan to prevent recurrence of the Alleged or Confirmed violation(s).
 - (6) The anticipated impact of the Mitigation Plan on the bulk power system reliability and an action plan to mitigate any increased risk to the reliability of the bulk power-system while the Mitigation Plan is being implemented.
 - (7) A timetable for completion of the Mitigation Plan including the completion date by which the Mitigation Plan will be fully implemented and the Alleged or Confirmed Violation(s) corrected.
 - (8) Implementation milestones no more than three (3) months apart for Mitigation Plans with expected completion dates more than three (3) months from the date of submission. Additional violations could be determined for not completing work associated with accepted milestones.
 - (9) Any other information deemed necessary or appropriate.
 - (10) The Mitigation Plan shall be signed by an officer, employee, attorney or other authorized representative of the Registered Entity, which if applicable, shall be the person that signed the Self-Certification or Self Reporting submittals.
- II. This submittal form must be used to provide a required Mitigation Plan for review and acceptance by [Regional Entity acronym] and approval by NERC.
- III. This Mitigation Plan is submitted to the regional entity(ies) and NERC as confidential information in accordance with Section 1500 of the NERC Rules of Procedure.

¹ "Uniform Compliance Monitoring and Enforcement Program of the North American Electric Reliability Corporation;" a copy of the current version approved by the Federal Energy Regulatory Commission is posted on NERC's website.



NORTHEAST POWER COORDINATING COUNCIL, INC.
1515 BROADWAY, NEW YORK, NY 10036-8901 TELEPHONE: (212) 840-1070 FAX: (212) 302-2782

- IV. This Mitigation Plan Submittal Form may be used to address one or more related Alleged or Confirmed violations of one Reliability Standard. A separate mitigation plan is required to address Alleged or Confirmed violations with respect to each additional Reliability Standard, as applicable.
- V. If the Mitigation Plan is accepted by [Regional Entity acronym] and approved by NERC, a copy of this Mitigation Plan will be provided to the Federal Energy Regulatory Commission in accordance with applicable Commission rules, regulations and orders.
- VI. [Regional Entity acronym] or NERC may reject Mitigation Plans that they determine to be incomplete or inadequate.
- VII. Remedial action directives also may be issued as necessary to ensure reliability of the BPS.

Attachment d

AES Westover's Certification of Completion of the Mitigation Plan dated May 12, 2009

Certification of a Completed Mitigation Plan

NPCC Violation Mitigation Plan Closure Form

Name of registered entity submitting certification: AES Westover

Date of Certification: 05/12/09

Name of Standard and the Requirement of which a violation was mitigated: CIP-001-1
(R1,R2,R3,R4)

Date of completion of the mitigation plan: 07/14/08

I certify that the mitigation plan for the above named violation has been completed on the date shown above and that all submitted information is complete and correct to the best of my knowledge.

Please provide any additional information required for NPCC to verify completion of the mitigation plan.

Name: Jim Mulligan

Title: President

Entity: AES Westover

Email: jim.mulligan@aes.com

Phone: 607-729-6950, ext. 4126

Executive Signature _____



Date 5/12/09 _____

Attachment e

NPCC's Verification of Completion of the Mitigation Plan dated May 22, 2009



NORTHEAST POWER COORDINATING COUNCIL, INC.
1040 AVE OF THE AMERICAS, NEW YORK, NY 10018 TELEPHONE (212) 840-1070 FAX (212) 302-2782

Confidential

May 22, 2009

Mr. Jim Mulligan
President
AES Westover, L.L.C.

Re: AES Westover Mitigation Plan, Violation # NPCC200700035, 36,37,38

This letter is to notify you that NPCC has verified the completion of the mitigation plan AES Westover submitted on June 27, 2008.

NPCC thanks you for your cooperation in this matter and for improving the reliability of the bulk electric system.

Please do not hesitate to call if you have any questions regarding this issue.

Sincerely,

Walter Cintron

Walter Cintron
Manager, Compliance Enforcement
Tel: 212 840-1070
Fax: 212 302-2782
wcintron@npcc.org

Attachment f

Notice of Filing

UNITED STATES OF AMERICA
FEDERAL ENERGY REGULATORY COMMISSION

AES Westover, LLC

Docket No. NP10-____-000

NOTICE OF FILING
November 13, 2009

Take notice that on November 13, 2009, the North American Electric Reliability Corporation (NERC) filed a Notice of Penalty regarding AES Westover, LLC in the Northeast Power Coordinating Council, Inc. region.

Any person desiring to intervene or to protest this filing must file in accordance with Rules 211 and 214 of the Commission's Rules of Practice and Procedure (18 CFR 385.211, 385.214). Protests will be considered by the Commission in determining the appropriate action to be taken, but will not serve to make protestants parties to the proceeding. Any person wishing to become a party must file a notice of intervention or motion to intervene, as appropriate. Such notices, motions, or protests must be filed on or before the comment date. On or before the comment date, it is not necessary to serve motions to intervene or protests on persons other than the Applicant.

The Commission encourages electronic submission of protests and interventions in lieu of paper using the "eFiling" link at <http://www.ferc.gov>. Persons unable to file electronically should submit an original and 14 copies of the protest or intervention to the Federal Energy Regulatory Commission, 888 First Street, N.E., Washington, D.C. 20426.

This filing is accessible on-line at <http://www.ferc.gov>, using the "eLibrary" link and is available for review in the Commission's Public Reference Room in Washington, D.C. There is an "eSubscription" link on the web site that enables subscribers to receive email notification when a document is added to a subscribed docket(s). For assistance with any FERC Online service, please email FERCOnlineSupport@ferc.gov, or call (866) 208-3676 (toll free). For TTY, call (202) 502-8659.

Comment Date: [BLANK]

Kimberly D. Bose,
Secretary