

December 30, 2009

Ms. Kimberly Bose Secretary Federal Energy Regulatory Commission 888 First Street, N.E. Washington, D.C. 20426

# Re: NERC Notice of Penalty regarding Mississippi Power Company, FERC Docket No. NP10-\_-000

Dear Ms. Bose:

The North American Electric Reliability Corporation (NERC) hereby provides this Notice of Penalty<sup>1</sup> regarding Mississippi Power Company (Mississippi Power), NERC Registry ID NCR01273<sup>2</sup>, in accordance with the Federal Energy Regulatory Commission's (Commission or FERC) rules, regulations and orders, as well as NERC Rules of Procedure including Appendix 4C (NERC Compliance Monitoring and Enforcement Program (CMEP)).<sup>3</sup>

On November 21, 2008, Mississippi Power self-reported its non-compliance with PRC-005-1 Requirement (R) 2, specifically R2.1, for its failure to have documentation that its batteries were inspected and tested within the intervals identified in its maintenance and testing program. This Notice of Penalty is being filed with the Commission because, based on information from SERC Reliability Corporation (SERC), SERC and Mississippi Power have entered into a settlement agreement to resolve all outstanding issues arising from a preliminary and non-public assessment resulting in SERC's determination and findings of the enforceable alleged violation of PRC-005-1 R2, specifically R2.1. Pursuant to the Settlement Agreement, Mississippi Power neither admits nor denies the alleged violation of PRC-005-1 R2, and specifically R2.1, but Mississippi Power has agreed to the proposed penalty of seven thousand five hundred dollars (\$7,500) to be assessed to Mississippi Power, in addition to other remedies and mitigation actions to mitigate

<sup>3</sup> See 18 C.F.R § 39.7(c)(2).

116-390 Village Blvd. Princeton, NJ 08540 609.452.8060 | www.nerc.com

<sup>&</sup>lt;sup>1</sup> Rules Concerning Certification of the Electric Reliability Organization; and Procedures for the Establishment, Approval, and Enforcement of Electric Reliability Standards (Order No. 672), III FERC Stats. & Regs. ¶ 31,204 (2006); Notice of New Docket Prefix "NP" for Notices of Penalty Filed by the North American Electric Reliability Corporation, Docket No. RM05-30-000 (February 7, 2008). See also 18 C.F.R. Part 39 (2008). Mandatory Reliability Standards for the Bulk-Power System, FERC Stats. & Regs. ¶ 31,242 (2007) (Order No. 693), reh'g denied, 120 FERC ¶ 61,053 (2007) (Order No. 693-A). See 18 C.F.R § 39.7(c)(2).

<sup>&</sup>lt;sup>2</sup> SERC Reliability Corporation confirmed that Mississippi Power was included on the NERC Compliance Registry as a Transmission Owner, Load Serving Entity, Generator Owner and Distribution Provider on May 31, 2007. As a Generator Owner, Mississippi Power was subject to the requirements of NERC Reliability Standard PRC-005-1. Three Notices of Penalty related to other Southern Company operating companies also are being concurrently filed with the instant Notice of Penalty.



the instant alleged violation and ensure future compliance under the terms and conditions of the Settlement Agreement. Accordingly, the alleged violation identified as NERC Violation Tracking Identification Number SERC200800236 is being filed in accordance with the NERC Rules of Procedure and the CMEP.

#### **Statement of Findings Underlying the Alleged Violation**

This Notice of Penalty incorporates the findings and justifications set forth in the Settlement Agreement executed on July 7, 2009 by and between SERC and Mississippi Power, included as Attachment b. The details of the findings and basis for the penalty are set forth in the Settlement Agreement and herein. This Notice of Penalty filing contains the basis for approval of the Settlement Agreement by the NERC Board of Trustees Compliance Committee (NERC BOTCC). In accordance with Section 39.7 of the Commission's regulations, 18 C.F.R. § 39.7 (2007), NERC provides the following summary table identifying each alleged violation of a Reliability Standard resolved by the Settlement Agreement, as discussed in greater detail below.

| Region | Registered Entity            | NOC<br>ID | NERC<br>Violation ID | Reliability<br>Std. | Req.<br>(R) | VRF      | Total<br>Penalty<br>(\$) |
|--------|------------------------------|-----------|----------------------|---------------------|-------------|----------|--------------------------|
| SERC   | Mississippi Power<br>Company | 224       | SERC200800236        | PRC-005-1           | 2/2.1       | $High^4$ | 7,500                    |

The purpose of Reliability Standard PRC-005-1 is to ensure all transmission and generation Protection Systems<sup>5</sup> affecting the reliability of the Bulk Electric System (BES) are maintained and tested.

PRC-005-1 R2 requires each Transmission Owner and any Distribution Provider that owns a transmission Protection System and each Generator Owner, such as Mississippi Power, that owns a generation Protection System to provide documentation of its Protection System maintenance and testing program and the implementation of that program to its Regional Entity on request (within 30 calendar days). Specifically, PRC-005-1 R2.1 requires the documentation of the program implementation to include evidence that Protection System devices were maintained and tested within the defined intervals. PRC-005-1 R2 has a "Lower" VRF and R2.1 has a "High" VRF.

<sup>&</sup>lt;sup>4</sup> PRC-005-1 R2 has a "Lower" Violation Risk Factor (VRF); R2.1 has a "High" VRF. During a final review of the standards subsequent to the March 23, 2007 filing of the Version 1 VRFs, NERC identified that some standards requirements were missing VRFs; one of these include PRC-005-1 R2.1. On May 4, 2007, NERC assigned PRC-005 R2.1 a "High" VRF. In the Commission's June 26, 2007 Order on Violation Risk Factors, the Commission approved the PRC-005-1 R2.1 "High" VRF as filed. Therefore, the "High" VRF was in effect from June 26, 2007. <sup>5</sup> The NERC Glossary of Terms Used in Reliability Standards, updated April 20, 2009, defines Protection System as "Protective relays, associated communication systems, voltage and current sensing devices, station batteries and DC control circuitry."



#### PRC-005-1 R1

In November 2008, Mississippi Power conducted an internal review of its maintenance and testing activities at its five generating plants. During the review, Mississippi Power discovered deficiencies in its documentation regarding monthly testing of the 21 out of 22 Protection System device batteries at four of its five generating plants; specifically, records were missing for 152 of 374 monthly tests that were to have been conducted on these 21 batteries over the seventeenmonth period of June 2007 through October 2008. The one battery at Mississippi Power's fifth generating facility had documentation for all intervals.

Due to the documentation deficiency, Mississippi Power could not confirm, pursuant to NERC Reliability Standard PRC-005-1, Requirement 1, whether the 21 batteries involved at the four plants were inspected within the time intervals established in Mississippi Power's Protection System device maintenance and testing program.

On November 21, 2008, Mississippi Power self-reported the deficiencies to SERC concurrent with beginning an investigation into the lack of documentation for these battery inspection activities. The self-report was unsolicited and not in response to any SERC request.

In response to Mississippi Power's self-report, SERC Staff reviewed Mississippi Power's battery maintenance records, held discussions with Mississippi Power representatives, and reviewed of Mississippi Power's Protection System maintenance and testing program. On March 10, 2009, SERC Staff advised Mississippi Power of its findings of an alleged violation due to a lack of documentation. Mississippi Power could not confirm whether the station batteries at several of its plants were inspected or tested within the time intervals detailed in its maintenance and testing program established pursuant to NERC Reliability Standard PRC-005-1 R1, resulting in an alleged violation of PRC-005-1 R2.1.

Mississippi Power has a documented Protection System maintenance and testing program for its Protection System devices that affect the reliability of the bulk power system. The program is common to all of the operating companies of Mississippi Power's parent company, Southern Company. Pursuant to this program, station batteries are scheduled to be inspected and tested on a monthly basis to ensure the integrity of the batteries. Based upon its review of Mississippi Power's maintenance and testing program, the battery testing records provided by Mississippi Power, and discussions with Mississippi Power, SERC Staff determined that the underlying cause of the referenced alleged violation was an error in the implementation of the program through the failure of the technical services supervisors to clearly communicate to plant personnel responsible for the maintenance and testing that: (1) station batteries must be inspected and tested monthly as required by the Protection System maintenance and testing program; and (2) station battery inspections and testing must be properly documented.

SERC Staff further concluded that there was no serious or substantial risk to the reliability of the bulk power system because based on a review of battery maintenance records: (1) testing and maintenance was being performed for all battery systems, albeit less frequently than required under Mississippi Power's Protection System maintenance and testing program; and (2) one of 22 batteries had documentation for all monthly intervals, and the gaps in documentation for the remaining 21 batteries were random.

SERC determined the duration of the PRC-005-1 R2.1 alleged violation to be from June 18, 2007, when the Reliability Standard became effective, until February 28, 2009, when Mississippi Power completed its Mitigation Plan.

SERC has assessed a penalty of seven thousand five hundred dollars (\$7,500) for the referenced alleged violation. In reaching this determination, SERC considered the following factors:

- 1. Mississippi Power has no prior violation of this standard or any closely related standard;
- 2. Mississippi Power self-reported the alleged violation;
- 3. Mississippi Power cooperated with SERC Staff during the investigation. Mississippi Power provided prompt responses to all of SERC Staff's questions and satisfactorily cooperated with SERC Staff during meetings between the parties to discuss these events. Furthermore, Mississippi Power proactively initiated its own internal investigation and voluntarily provided supporting information to SERC Staff to assist in SERC Staff's review of the facts and circumstances. This included having representatives travel to SERC's office to provide detailed information on the investigation and to comprehensively respond to SERC Staff questions. This enabled SERC Staff to conduct a thorough investigation in an efficient manner;
- 4. Mississippi Power possessed a clear lack of intent to commit or to conceal the alleged violation, as is supported by its self report and by the existence of maintenance and testing records for all of its station batteries;
- 5. Mississippi Power has adopted a known maintenance and testing program the Southern Company's (its parent corporation) maintenance and testing program. This program is common to all Southern Company's operating companies and has been previously reviewed by SERC staff;
- 6. Mississippi Power agreed to expeditiously resolve this issue via settlement and promptly initiated various mitigation actions and preventative measures before receiving a Notice of Alleged Violation and Proposed Penalty or Sanction from SERC;
- 7. Mississippi Power has implemented preventative measures that include the implementation of a formal compliance goal for all plants in 2009; and
- 8. Mississippi Power has implemented a wide range of additional measures agreed to during settlement agreement discussions to protect against future violations of the same or similar requirements (discussed below).

After consideration of these and the above factors, SERC determined that, in this instance, the penalty amount of seven thousand five hundred dollars (\$7,500) is appropriate and bears a reasonable relation to the seriousness and duration of the alleged violation.

#### Status of Mitigation Plan and Settlement Agreement Actions<sup>6</sup>

#### Mitigation Plan Actions

Mississippi Power's Mitigation Plan to address its self-reported alleged violation of PRC-005-1 R2.1 was submitted to SERC on December 19, 2008.<sup>7</sup> The Mitigation Plan was accepted by SERC on January 15, 2009 and approved by NERC on February 17, 2009. The Mitigation Plan for this alleged violation is designated as MIT-07-1371 and was submitted as non-public information to FERC on February 24, 2009 in accordance with FERC orders.

Mississippi Power's Mitigation Plan included the following actions to fully mitigate the alleged PRC-005-1 R2.1 violation and prevent future non-compliance:

To mitigate the instant alleged violation (section D of the Mitigation Plan):

- 1. Where testing documentation was not available, responsive action was taken to ensure the batteries were inspected and tested with confirmation that they are in good working condition and documentation was retained completed on November 30, 2008;
- 2. Technical experts, who are independent of plant management, are in the process of confirming the integrity of all batteries completed on January 30, 2009;
- 3. Plant managers will confirm in writing that they understand the required monthly inspection, testing and documentation associated with station batteries and that they will communicate the requirements to appropriate plant maintenance personnel completed on January 30, 2009; and
- 4. Revised procedures are being established for the centralized retention and real-time sharing of documentation associated with battery inspection, testing and maintenance completed on February 28, 2009.

To prevent future non-compliance (section E of the Mitigation Plan):

- 5. Implementation of compliance monitoring procedures whereby inspection and testing documentation will be reviewed on a monthly basis to ensure that the required maintenance has been performed; and
- 6. Establishment of a formal Plant Goal for 2009 associated with compliance with PRC-005-1 pursuant to which a failure to comply will be considered in personnel evaluation and could affect overall compensation.

Mississippi Power certified on March 12, 2009 to SERC that its Mitigation Plan was completed on February 28, 2009. Mississippi Power also certified that its required actions to prevent future compliance had been completed by February 28, 2009. To support its certification of completion, Mississippi Power submitted the following evidence:

<sup>&</sup>lt;sup>6</sup> See 18 C.F.R § 39.7(d)(7).

<sup>&</sup>lt;sup>7</sup> SERC's Verification of Completion incorrectly states the date Mississippi Power submitted its Mitigation Plan as December 12, 2008.

Action Item #1:

- Spreadsheet recording battery inspection and testing dates November 2008 through present;
- Completed battery inspection sheets recording inspections and testing for Plant Daniel including the months November 2008, December 2008 and January 2009; and
- Completed battery inspection sheets recording inspections and testing for Plant Watson including the months November 2008, December 2008 and January 2009.

Action Item #2

• Affidavit of Technical Expert documenting review of battery inspection and testing reports.

Action Item #3

• Plant Manager Certification Statements that they understand the standard requirements and the company's program.

Action Item #4 and #5

• Screen shots of the new Internet-based system used to report compliance related documentation.

Action Item #6

• A copy of slides from the presentation provided to employees to discuss annual goals, indicating the inclusion in plant goals of a component of compliance with PRC-005 to be considered in personnel evaluation potentially affecting overall compensation.

On March 27, 2009, SERC completed its review of the evidence submitted by Mississippi Power and verified that Mississippi Power's Mitigation Plan was completed on February 28, 2009. With the completion of the Mitigation Plan, SERC determined that Mississippi Power was in compliance with PRC-005-1 R1.

#### Additional Settlement Agreement Actions

In addition to the actions required by its Mitigation Plan, Mississippi Power agreed to conduct further actions during its Settlement Agreement discussions with SERC, incurring an initial cost of \$8,300 and an annual recurring cost of \$32,400. These actions include:

- 1. Development of Interactive Web-based Application for Generation-Related ERO Compliance Activities - completed on January 9, 2009;
- 2. Implementation of Weekly Compliance Meetings completed on January 7, 2009;
- 3. Implementation of New Training on Reliability Standards completed on January 14, 2009;
- 4. Hiring a full-time Compliance Coordinator to monitor compliance with generationrelated reliability standards - completed on January 5, 2009;
- 5. Dedication of engineering subject matter expert to provide technical leadership and guidance completed on January 1, 2009;

- 6. Establishment of formal compliance goal for all plants in 2009 completed on January 1, 2009; and
- 7. Implementation of quarterly certification requirement to confirm plant compliance with NERC Reliability Standard PRC-005-1 completed on April 30, 2009.

Mississippi Power completed its Settlement Agreement actions on April 30, 2009. Mississippi Power submitted the following documentation to support its completion of the above actions:

- 1. Screenshots showing the ERO Compliance website;
- 2. A charter formalizing the weekly Compliance Committee meetings;
- 3. A screenshot of the meeting notice sent to training participates initiating the first of twelve training sessions for its generation plant personnel;
- 4. A personnel report documenting Compliance Coordinator hire date;
- 5. An April 6, 2009 memo from the Electrical Systems and Field Support Manager detailing organizational changes resulting in full time technical support position;
- 6. A description of current plant goal regarding reliability standards compliance that was rolled out for 2009 and was distributed to employees and implemented; and
- 7. The Certification Form Template.

SERC reviewed this documentation and determined that it sufficiently supports a finding that Mississippi Power has completed these additional preventative measures.

#### Statement Describing the Proposed Penalty, Sanction or Enforcement Action Imposed<sup>8</sup>

#### **Basis for Determination**

Taking into consideration the Commission's direction in Order No. 693, the NERC Sanction Guidelines and the Commission's July 3, 2008 Guidance Order,<sup>9</sup> the NERC BOTCC reviewed the Settlement Agreement and supporting documentation on September 11, 2009. The NERC BOTCC approved the Settlement Agreement, including SERC's imposition of a financial penalty of seven thousand five hundred dollars (\$7,500) against Mississippi Power and other actions to promote prospective compliance required under the terms and conditions of the Settlement Agreement. In approving the Settlement Agreement, the NERC BOTCC reviewed the applicable requirements of the Commission-approved Reliability Standards and the underlying facts and circumstances of the alleged violation at issue.

In reaching this determination, the NERC BOTCC considered the following factors:

(1) Mississippi Power self-reported the alleged violation during a self-initiated review of its maintenance and testing activities;

<sup>&</sup>lt;sup>8</sup> See 18 C.F.R § 39.7(d)(4).

<sup>&</sup>lt;sup>9</sup> North American Electric Reliability Corporation, "Guidance Order on Reliability Notices of Penalty," 124 FERC ¶ 61,015 (2008).

- (2) The referenced alleged violation is the first violation for Mississippi Power of NERC Reliability Standards;
- (3) Mississippi Power had a maintenance and testing program, and was conducting and documenting testing, but failed to inspect and test at the monthly intervals prescribed by its program;
- (4) There was no serious or substantial risk to the bulk power system for the reasons stated above;
- (5) SERC reported that Mississippi Power cooperated with SERC Staff; and
- (6) As described above, Mississippi Power has implemented a wide-range of measures to address the alleged violation and to protect against future violations of the same or similar requirements.

For the foregoing reasons, the NERC BOTCC approves the Settlement Agreement and believes that the proposed seven thousand five hundred (\$7,500) dollar penalty is appropriate for the alleged violation and circumstances in question, and consistent with NERC's goal to promote and ensure reliability of the bulk power system.

Pursuant to Order No. 693, the penalty will be effective upon expiration of the 30 day period following the filing of this Notice of Penalty with FERC, or, if FERC decides to review the penalty, upon final determination by FERC.

#### Attachments to be included as Part of this Notice of Penalty

The attachments to be included as part of this Notice of Penalty are the following documents:

- a) Mississippi Power's self-report dated November 21, 2008, included as Attachment a;
- b) Settlement Agreement by and between Mississippi Power and SERC, dated July 7, 2009, included as Attachment b;
  - i) Mitigation Plan designated as MIT-07-1371, dated December 19, 2008, included in the Settlement Agreement as Appendix A-1;
  - Mississippi Power's Certification of Completion for Mitigation Plan designated as MIT-07-1371, dated March 12, 2009, included in the Settlement Agreement as Appendix A-2; and
  - iii) SERC's Verification of Completion for Mitigation Plan designated as MIT-07-1371 dated March 27, 2009, included in the Settlement Agreement as Appendix A-3.

#### A Form of Notice Suitable for Publication<sup>10</sup>

A copy of a notice suitable for publication is included in Attachment c.

<sup>10</sup> See 18 C.F.R § 39.7(d)(6).

### **Notices and Communications**

Notices and communications with respect to this filing may be addressed to the following:

| Vice President and General CounselAssistant General CounselNorth American Electric Reliability CorporationHolly A. Hawkins*116-390 Village BoulevardAttorneyPrinceton, New Jersey 08540-5721North American Electric Reliability Corporation(609) 452-8060Suite 990david.cook@nerc.netWashington, D.C. 20005-3801(202) 393-3995Guite 990Donald R. Horsley*(202) 393-3955 – facsimileVice President Customer Service and Retailrebecca.michael@nerc.netMarketingPresident and Chief Executive OfficerSultipo Was 9501SERC Reliability Corporation(228) 865-5990SBEX Reliability Corporation(228) 865-5990SBEX Reliability Corporation(228) 865-5990SERC Reliability Corporation(228) 865-5990SERC Reliability Corporation(228) 865-5900SBEX Reliability Corporation(208) 257-7050FacsimileHolen R. Nalley*Thomas J. Galloway*Yoce President and Director of ComplianceSouthern Company GenerationZBEX Reliability Corporation600 N. 18* StreetSBEX Reliability Corporation197 Dixikh Ave NorthSBEX Reliability Corporation197 Dixikh Ave NorthSBEX Reliability Corporation197 Dixikh Ave NorthSBEX Reliabi  | David N. Cook*                                      | Rebecca J. Michael*                             |
|---|---|---|
| 116-390 Village BoulevardAttorneyPrinceton, New Jersey 08540-5721North American Electric Reliability Corporation(609) 452-9550 - facsimileSuite 990david.cook@nerc.netWashington, D.C. 20005-3801(202) 393-3995(202) 393-3995Donald R. Horsley*(202) 393-3995Vice President Customer Service and Retailrebecca.michael@nerc.netMississippi Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdSERC Reliability CorporationGulfport Ms 39501SERC Reliability Corporation(228) 865-5990SERC Reliability Corporation(228) 865-5990SERC Reliability Corporation(228) 865-5990SERC Reliability Corporation(205) 257-7055Coliseum Centre Drive(Compliance DirectorThomas J. Galloway*Southern Company GenerationYice President and Director of ComplianceSouthern Company GenerationSERC Reliability Corporation(205) 257-7055(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(705) 545705 - facsimile(704) 940-8205hralley@southernco.comSERC Reliability Corporation2815 Coliseum Centre Drive(704) 940-8205(704) 940-8205 <td>Vice President and General Counsel</td> <td>Assistant General Counsel</td>                              | Vice President and General Counsel                  | Assistant General Counsel                       |
| Princeton, New Jersey 08540-5721North American Electric Reliability Corporation(609) 452-0501120 G Street, N.W.(609) 452-0550 - facsimileSuite 900david.cook@nerc.netWashington, D.C. 20005-3801(202) 393-3955 - facsimile(202) 393-3955 - facsimileVice President Customer Service and Retailrebecca.michael@nerc.netMississippi Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdPresident and Chief Executive OfficerGulfport Ms 39501SERC Reliability Corporation(228) 865-5490 - facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202Compliance DirectorSERC Reliability CorporationSouthern Company GenerationSERC Reliability Corporation600 N. 18th StreetSERC Reliability CorporationBirmingham, Al 35203Cals Coliseum Centre DriveCoty 257-2055Charlotte, NC 28217CounselMarisa A. Sifontes*CounselMarisa A. Sifontes*Balch & Bingham LLPCompliance Elegal Counsel1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, Al 352032815 Coliseum Centre Drive, Suite 500Coty 252-68778Colseum Centre Drive, Suite 500Clos) 488-5875 – facsimile(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 495-7914 – facsimilemsifontes@serc1.org*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Manag  | North American Electric Reliability Corporation     | Holly A. Hawkins*                               |
| Princeton, New Jersey 08540-5721North American Electric Reliability Corporation(609) 452-0501120 G Street, N.W.(609) 452-0550 - facsimileSuite 900david.cook@nerc.netWashington, D.C. 20005-3801(202) 393-3955 - facsimile(202) 393-3955 - facsimileVice President Customer Service and Retailrebecca.michael@nerc.netMississippi Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdPresident and Chief Executive OfficerGulfport Ms 39501SERC Reliability Corporation(228) 865-5490 - facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202Compliance DirectorSERC Reliability CorporationSouthern Company GenerationSERC Reliability Corporation600 N. 18th StreetSERC Reliability CorporationBirmingham, Al 35203Cals Coliseum Centre DriveCoty 257-2055Charlotte, NC 28217CounselMarisa A. Sifontes*CounselMarisa A. Sifontes*Balch & Bingham LLPCompliance Elegal Counsel1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, Al 352032815 Coliseum Centre Drive, Suite 500Coty 252-68778Colseum Centre Drive, Suite 500Clos) 488-5875 – facsimile(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 494-7775(704) 495-7914 – facsimilemsifontes@serc1.org*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Manag  | 116-390 Village Boulevard                           | Attorney  |
| (609)452-80601120 G Street, N.W.(609)452-9550 - facsimileSuite 990david.cook@nerc.netWashington, D.C. 20005-3801(202) 393-3998(202) 393-3955 - facsimileVice President Customer Service and Retailrebecca.michael@nerc.netMarketingholly.hawkins@nerc.netMississippi Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdSERC Reliability Corporation(228) 865-59902815 Coliseum Centre Drive(228) 865-5990SERC Reliability Corporation(208) 257-2005Charlotte, NC 28217(704) 940-8202Thomas J. Galloway*Vice President and Director of ComplianceSouthern Company Generation2815 Coliseum Centre Drive(205) 257-7605 - facsimileThomas J. Galloway*Immingham, Al 35203Charlotte, NC 28217(704) 9357-7914 - facsimileThomas J. Galloway*Intalley@southernco.com2815 Coliseum Centre DriveImmingham, Al 35203Charlotte, NC 28217(205) 257-7605 - facsimileThomas A. Sifontes*CounselSERC Reliability Corporation205) 226-8778Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 - facsimileThouriston's serviceist are indicated with an asterisk. N  | Princeton, New Jersey 08540-5721                    | North American Electric Reliability Corporation |
| (609) 452-9550 - facsimileSuite 990david.cook@nerc.netWashington, D.C. 20005-3801david.cook@nerc.net(202) 393-3998Donald R. Horsley*(202) 393-3998Vice President Customer Service and Retailrebecca.michael@nerc.netMarketingholly.hawkins@nerc.netMississipip Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdPresident and Chief Executive OfficerGulfport Ms 39501SERC Reliability Corporation(228) 865-59902815 Coliseum Centre Drive(228) 865-5490 - facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202(704) 957-7914 - facsimileThomas J. Galloway*Vice President and Director of ComplianceSERC Reliability CorporationSouthern Company Generation2815 Coliseum Centre DriveG00 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, Al 35203Cols 257-7605 - facsimile(205) 257-7605 - facsimile(704) 940-8205Irralie@ southernco.comWarisa A. Sifontes*David L. McPhail*Marisa A. Sifontes*Compliance Legal CounselSERC Reliability CorporationBalch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, Al 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778(704) 494-775(205) 488-5875 - facsimile(704) 494-775dmephail@balch.com(704) 494-775*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.* <t< td=""><td>-</td><td></td></t<> | -   |   |
| david.cook@nerc.netWashington, D.C. 20005-3801<br>(202) 393-3998Donald R. Horsley*(202) 393-3998Vice President Customer Service and Retailrbecca.michael@nerc.netMarketingholly.hawkins@nerc.netMississippi Power CompanyPresident and Chief Executive OfficerSuffort Ms 39501SERC Reliability Corporation(228) 865-59902815 Coliseum Centre Drive(228) 865-5490 - facsimileCharlotte, NC 28217(704) 940-8202(704) 357-7914 - facsimileHelen R. Nalley*Thomas J. Galloway*Compliance DirectorSERC Reliability CorporationSouthern Company GenerationSERC Reliability Corporation(205) 257-2055Charlotte, NC 28217(205) 257-7605 - facsimile(704) 940-8205Immingham, Al 352032815 Coliseum Centre Drive(205) 257-7605 - facsimile(704) 940-8205Immalley@southernco.comYice President and Director of ComplianceDavid L. McPhail*Kalloway@sercl.orgDavid L. McPhail*Marisa A. Sifontes*CounselSERC Reliability CorporationBirmingham, Al 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Compliance Legal CounselSITTO Sixt Ave NorthSERC Reliability CorporationBirmingham, Al 352032815 Coliseum Centre Drive, Suite 500(205) 248-875 - facsimile(704) 494-7775(704) 357-7914 - facsimilemaifontes@sercl.org*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Waiver of the Commission's rules and regulations to <td></td> <td></td>          |   |   |
| Donald R. Horsley*(202) 393-3955 - facsimileVice President Customer Service and Retailrebecca.michael@nerc.netMarketingholly.hawkins@nerc.netMississippi Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdSERC Reliability CorporationGulfport Ms 39501SERC Reliability Corporation(228) 865-5490 - facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202(704) 940-8202(704) 357-7914 - facsimileHelen R. Nalley*Thomas J. Galloway*Compliance DirectorSERC Reliability Corporation800 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 - facsimile(704) 940-8205hrmalley@southernco.com(704) 940-8205(205) 257-7605 - facsimile(704) 940-8205hrmalley@southernco.com2815 Coliseum Centre Drive205) 257-2055Charlotte, NC 28217(205) 257-7605 - facsimile(704) 940-8205hrmalley@southernco.com2815 Coliseum Centre Drive205) 248-8575 - facsimileMarisa A. Sifontes*Compliance Legal CounselSERC Reliability Corporation205) 226-8778(704) 494-7775(205) 226-8778(704) 494-7775(205) 248-8575 - facsimile(704) 494-7775dmcphail@balch.com704 94-775*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*waiver of the Commission's rules and regulations toKenneth B   |   | Washington, D.C. 20005-3801                     |
| Donald R. Horsley*(202) 393-3955 - facsimileVice President Customer Service and Retailrebecca.michael@nerc.netMarketingholly.hawkins@nerc.netMississipi Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdPresident and Chief Executive OfficerGulfport Ms 39501SERC Reliability Corporation(228) 865-59902815 Coliseum Centre Drive(228) 865-5990Charlotte, NC 28217(704) 940-8202(704) 357-7914 - facsimileHelen R. Nalley*Thomas J. Galloway*Compliance DirectorSERC Reliability CorporationSouthern Company GenerationVice President and Director of Compliance600 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, Al 35203Charlotte, NC 28217(205) 257-7605 - facsimile(704) 940-8205hrmalley@southernco.com(704) 357-7914 - facsimiletralley@southernco.com(704) 357-7914 - facsimiletgalloway@sercl.orgMarisa A. Sifontes*CounselMarisa A. Sifontes*Balch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, Al 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778(204) 494-7775(205) 428-7875 - facsimile(704) 357-7914 - facsimilemsifontes@sercl.org(704) 357-7914 - facsimileBirmingham, Al 35203SERC Reliability Corporation2815 Coliseum Centre Drive, Suite 500(205) 226-8778(205) 428-5875 - facsimile(704) 357-7914 - facsimile<                                  |   | •   |
| Vice President Customer Service and Retailrebecca.michael@nerc.netMarketingholly.hawkins@nerc.netMississippi Power CompanyPresident and Chief Executive OfficerSystep Beach BlvdPresident and Chief Executive OfficerGulfport Ms 39501SERC Reliability Corporation(228) 865-59902815 Coliseum Centre Drive(228) 865-5490 – facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202(704) 940-8202(704) 937-7914 – facsimileHelen R. Nalley*Thomas J. Galloway*Compliance DirectorSERC Reliability CorporationSouthern Company GenerationVice President and Director of Compliance600 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(704) 940-8205(705) 257-7055 facsimileMarisa A. Sifontes*CounselSERC Reliability CorporationBalch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778(704) 944-7775(205) 485-857 - facsimile(704) 944-7775(704) 949-7775(704) 944-7775(704) 949-7775(704) 944-7775(  | Donald R. Horsley*                                  |   |
| Marketingholly.hawkins@nerc.netMississippi Power Company2992 W. Beach Blvd2992 W. Beach BlvdPresident and Chief Executive OfficerGulfport Ms 39501SERC Reliability Corporation(228) 865-59902815 Coliseum Centre Drive(228) 865-5490 – facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202(704) 940-8202(704) 357-7914 – facsimileHelen R. Nalley*Thomas J. Galloway*Compliance DirectorSERC Reliability CorporationSouthern Company GenerationSERC Reliability Corporation600 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, AI 352032815 Coliseum Centre Drive(205) 257-7605 – facsimile(704) 940-8205hrnalley@southernco.com(704) 357-7914 – facsimilegalch & Bingham LLPThomas A. Sifontes*1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, AI 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778(704) 357-7914 – facsimile(205) 488-5875 – facsimile(704) 494-7775(704) 357-7914 – facsimilestift corporationBirmingham, AI 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778(704) 357-7914 – facsimile(205) 488-5875 – facsimile(704) 357-7914 – facsimilemirghal@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's servicestervestilelist are indicated with an asterisk, NERC requestsKenneth B. Keels, Jr.*Manager of Compliance EnforcementTHDC P. W                         |   |   |
| Mississipi Power CompanyPresident and Chief Executive Officer2992 W. Beach BlvdSERC Reliability CorporationGulfport Ms 395012815 Coliseum Centre Drive(228) 865-5490 – facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202Helen R. Nalley*Thomas J. Galloway*Compliance DirectorSERC Reliability CorporationSouthern Company Generation2815 Coliseum Centre Drive600 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-7605 – facsimile(704) 940-8205hrnalley@southernco.com(704) 357-7914 – facsimilebraile@southernco.com(704) 357-7914 – facsimiletgalloway@sectl.orgMarisa A. Sifontes*CounselMarisa A. Sifontes*Balch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778(704) 357-7914 – facsimile(205) 485-5875 – facsimile(704) 357-7914 – facsimile1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778(704) 357-7914 – facsimile(205) 428-5875 – facsimile(704) 357-7914 – facsimileist are indicated with an asterisk. NERC requestsKenneth B. Keels, Jr.*waiver of the Commission's rules and regulations toKenneth B. Keels, Jr.*   | Marketing   | holly.hawkins@nerc.net                          |
| 2992 W. Beach BlvdPresident and Chief Executive OfficerGulfport Ms 39501SERC Reliability Corporation(228) 865-59902815 Coliseum Centre Drive(228) 865-5990Charlotte, NC 28217(704) 940-8202(704) 357-7914 – facsimileHelen R. Nalley*Thomas J. Galloway*Compliance DirectorSERC Reliability CorporationSouthern Company GenerationSERC Reliability Corporation600 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 - facsimile(704) 940-8205hrmalley@southernco.com(704) 940-8205David L. McPhail*Marisa A. Sifontes*CounselSERC Reliability CorporationBalch & Bingham LLPMarisa A. Sifontes*1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500Charlotte, NC 28217Compliance Legal CounselSERC Reliability Corporation2815 Coliseum Centre Drive, Suite 500Charlotte, NC 28217(704) 494-7775(205) 286-8778(704) 494-7775(205) 488-5875 - facsimile(704) 494-7775mcphail@balch.com(704) 494-7775*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Manager of Compliance Enforcementmarger of Compliance Enforcement  | •   | - <u>5</u>                                      |
| Gulfport Ms 39501<br>(228) 865-5990SERC Reliability Corporation<br>2815 Coliseum Centre Drive<br>(Tod) 940-8202<br>(704) 940-8202<br>(704) 357-7914 - facsimileHelen R. Nalley*<br>Compliance Director<br>Southern Company Generation<br>600 N. 18 <sup>th</sup> Street<br>Birmingham, AI 35203<br>Clo5 257-7605 - facsimile<br>hrnalley@southernco.comThomas J. Galloway*<br>Vice President and Director of Compliance<br>SERC Reliability Corporation<br>2815 Coliseum Centre Drive<br>(704) 357-7914 - facsimile<br>table with a sterisk. NERC requests<br>waiver of the Commission's rules and regulations to   |   | President and Chief Executive Officer           |
| (228) 865-59902815 Coliseum Centre Drive(228) 865-5490 - facsimileCharlotte, NC 28217(704) 940-8202(704) 357-7914 - facsimileHelen R. Nalley*Thomas J. Galloway*Compliance DirectorThomas J. Galloway*Southern Company GenerationSERC Reliability Corporation600 N. 18th StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-7605 - facsimile(704) 940-8205hmalley@southernco.com(704) 940-8205David L. McPhail*Marisa A. Sifontes*CounselMarisa A. Sifontes*Balch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Compliance Legal Counsel(205) 248-5875 - facsimile(704) 494-7775drchpail@balch.com(704) 357-7914 - facsimile*Persons to be included on the Commission's servicerout, an asterisk, NERC requestswaiver of the Commission's rules and regulations toKenneth B. Keels, Jr.*Manager of Compliance EnforcementMarager of Compliance Enforcement   |   |   |
| (228) 865-5490 - facsimileCharlotte, NC 28217drhorsley@southernco.com(704) 940-8202Helen R. Nalley*Thomas J. Galloway*Compliance DirectorThomas J. Galloway*Southern Company GenerationSERC Reliability Corporation600 N. 18th StreetSERC Reliability CorporationBirmingham, AI 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 - facsimile(704) 940-8205hrnalley@southernco.com2815 Coliseum Centre DriveDavid L. McPhail*(704) 940-8205CounselMarisa A. Sifontes*Balch & Bingham LLPMarisa A. Sifontes*1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, AI 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778CounselGuoty Jake-5875 - facsimile(704) 494-7775dmcphail@balch.com2815 Coliseum Centre Drive, Suite 500*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.**Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Manager of Compliance EnforcementMarager of Compliance Enforcement  | *   |   |
| (dithorsley@southernco.com(704) 940-8202<br>(704) 357-7914 - facsimileHelen R. Nalley*<br>Compliance DirectorThomas J. Galloway*<br>Vice President and Director of Compliance<br>SERC Reliability Corporation<br>2815 Coliseum Centre Drive<br>Charlotte, NC 28217<br>(704) 940-8205<br>(704) 940-8205<br>(704) 940-8205<br>(704) 940-8205<br>(704) 940-8205<br>(704) 357-7914 - facsimile<br>tgalloway@serc1.orgDavid L. McPhail*<br>Counsel<br>Balch & Bingham LLP<br>1710 Sixth Ave North<br>Birmingham, A1 35203<br>(205) 226-8778<br>(205) 226-8778<br>(205) 488-5875 - facsimile<br>dmephail@balch.comMarisa A. Sifontes*<br>Compliance Legal Counsel<br>SERC Reliability Corporation<br>2815 Coliseum Centre Drive, Suite 500<br>Charlotte, NC 28217<br>(704) 494-7775<br>(704) 357-7914 - facsimile<br>msifontes@serc1.org*Persons to be included on the Commission's service<br>list are indicated with an asterisk. NERC requests<br>waiver of the Commission's rules and regulations toKenneth B. Keels, Jr.*<br>Manager of Compliance Enforcement<br>Marise Or Divi W Or<br>Mariager of Compliance Enforcement<br>Manager of Compliance Enforcement<br>Manager of Compliance Enforcement  |   | Charlotte, NC 28217                             |
| Helen R. Nalley*(704) 357-7914 – facsimileCompliance DirectorThomas J. Galloway*Southern Company GenerationSERC Reliability Corporation600 N. 18th StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 – facsimile(704) 940-8205hrmalley@southernco.com(704) 357-7914 – facsimilebrandley@southernco.com(704) 357-7914 – facsimilecounselSERC Reliability CorporationBalch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Celiability CorporationBirmingham, A1 35203(205) 226-8778(205) 488-5875 – facsimile(704) 494-7775(704) 494-7775(704) 494-7775(704) 357-7914 – facsimilemsifontes@serc1.org*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Wanager of Compliance Enforcement(700, 90, 90, 90, 90, 90, 90, 90, 90, 90,   |   |   |
| Compliance DirectorThomas J. Galloway*Southern Company GenerationVice President and Director of Compliance600 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 – facsimile(704) 940-8205hrnalley@southernco.com(704) 357-7914 – facsimilebailed k Bingham LLPMarisa A. Sifontes*CounselSERC Reliability CorporationBalch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Marger of Compliance EnforcementMIRCH M. Keels, Jr.*Manger of Compliance EnforcementMIRCH M. Keels, Jr.*  |   | (704) 357-7914 – facsimile                      |
| Compliance DirectorThomas J. Galloway*Southern Company GenerationVice President and Director of Compliance600 N. 18 <sup>th</sup> StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 – facsimile(704) 940-8205hrnalley@southernco.com(704) 357-7914 – facsimilebailed k Bingham LLPMarisa A. Sifontes*CounselSERC Reliability CorporationBalch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Marger of Compliance EnforcementMIRCH M. Keels, Jr.*Manger of Compliance EnforcementMIRCH M. Keels, Jr.*  | Helen R Nallev*                                     |   |
| Southern Company GenerationVice President and Director of Compliance600 N. 18th StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 – facsimile(704) 940-8205hrnalley@southernco.com(704) 357-7914 – facsimilebavid L. McPhail*Marisa A. Sifontes*CounselSERC Reliability CorporationBalch & Bingham LLPMarisa A. Sifontes*1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's servicerouge serc1.org*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*waiver of the Commission's rules and regulations toWanager of Compliance EnforcementUDCD II in Utility ComponentUDCD II in Utility Compliance Enforcement   | -   | Thomas J. Galloway*                             |
| 600 N. 18th StreetSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055(205) 257-7605 – facsimile(205) 257-7605 – facsimile(704) 940-8205hrnalley@southernco.com(704) 357-7914 – facsimilebavid L. McPhail*(704) 357-7914 – facsimileCounselMarisa A. Sifontes*Balch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Coliseum Centre Drive, Suite 500(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's service(704) 357-7914 – facsimileist are indicated with an asterisk. NERC requestsKenneth B. Keels, Jr.*waiver of the Commission's rules and regulations toCompliance Enforcement   |   | Vice President and Director of Compliance       |
| Birmingham, A1 352032815 Coliseum Centre Drive(205) 257-2055Charlotte, NC 28217(205) 257-7605 - facsimile(704) 940-8205hrnalley@southernco.com(704) 357-7914 - facsimilebavid L. McPhail*Marisa A. Sifontes*CounselMarisa A. Sifontes*Balch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 - facsimile(704) 494-7775dmcphail@balch.com(704) 494-7775*Persons to be included on the Commission's service(704) 357-7914 - facsimileist are indicated with an asterisk. NERC requestsKenneth B. Keels, Jr.*Wanager of Compliance EnforcementWinager of Compliance EnforcementWanager of Compliance EnforcementWinager of Compliance Enforcement   |   | SERC Reliability Corporation                    |
| <ul> <li>(205) 257-2055</li> <li>(205) 257-7605 – facsimile</li> <li>hrnalley@southernco.com</li> <li>David L. McPhail*</li> <li>Counsel</li> <li>Balch &amp; Bingham LLP</li> <li>1710 Sixth Ave North</li> <li>Birmingham, A1 35203</li> <li>(205) 226-8778</li> <li>(205) 488-5875 – facsimile</li> <li>dmcphail@balch.com</li> <li>*Persons to be included on the Commission's service list are indicated with an asterisk. NERC requests waiver of the Commission's rules and regulations to</li> <li>Charlotte, NC 28217</li> <li>(704) 940-8205</li> <li>(704) 357-7914 – facsimile</li> <li>tgalloway@serc1.org</li> <li>Marisa A. Sifontes*</li> <li>Compliance Legal Counsel</li> <li>SERC Reliability Corporation</li> <li>2815 Coliseum Centre Drive, Suite 500</li> <li>Charlotte, NC 28217</li> <li>(704) 494-7775</li> <li>(704) 357-7914 – facsimile</li> <li>msifontes@serc1.org</li> <li>Kenneth B. Keels, Jr.*</li> <li>Manager of Compliance Enforcement</li> <li>Marisa A. Sifontes</li> </ul>   |   | 2815 Coliseum Centre Drive                      |
| <ul> <li>(205) 257-7605 – facsimile</li> <li>hrnalley@southernco.com</li> <li>David L. McPhail*</li> <li>Counsel</li> <li>Balch &amp; Bingham LLP</li> <li>1710 Sixth Ave North</li> <li>Birmingham, AI 35203</li> <li>(205) 226-8778</li> <li>(205) 488-5875 – facsimile</li> <li>dmcphail@balch.com</li> <li>*Persons to be included on the Commission's service list are indicated with an asterisk. NERC requests waiver of the Commission's rules and regulations to</li> <li>(704) 940-8205</li> <li>(704) 357-7914 – facsimile</li> <li>tgalloway@serc1.org</li> <li>Marisa A. Sifontes*</li> <li>Compliance Legal Counsel</li> <li>SERC Reliability Corporation</li> <li>2815 Coliseum Centre Drive, Suite 500</li> <li>Charlotte, NC 28217</li> <li>(704) 494-7775</li> <li>(704) 357-7914 – facsimile</li> <li>msifontes@serc1.org</li> <li>Kenneth B. Keels, Jr.*</li> <li>Manager of Compliance Enforcement</li> <li>WDPG D. If Lilly Composition</li> </ul>  | -   | Charlotte, NC 28217                             |
| hrnalley@southernco.com(704) 357-7914 – facsimile<br>tgalloway@serc1.orgDavid L. McPhail*<br>Counsel<br>Balch & Bingham LLP<br>1710 Sixth Ave North<br>Birmingham, A1 35203<br>(205) 226-8778<br>(205) 488-5875 – facsimile<br>dmcphail@balch.comMarisa A. Sifontes*<br>Compliance Legal Counsel<br>SERC Reliability Corporation<br>2815 Coliseum Centre Drive, Suite 500<br>Charlotte, NC 28217<br>(704) 494-7775<br>(704) 357-7914 – facsimile<br>msifontes@serc1.org*Persons to be included on the Commission's service<br>list are indicated with an asterisk. NERC requests<br>waiver of the Commission's rules and regulations toKenneth B. Keels, Jr.*<br>Manager of Compliance Enforcement<br>UTD/C II // I/I/I Commission  |   | (704) 940-8205                                  |
| Linktgalloway@serc1.orgDavid L. McPhail*Marisa A. Sifontes*CounselMarisa A. Sifontes*Balch & Bingham LLPSERC Reliability Corporation1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*kare indicated with an asterisk. NERC requestsKenneth B. Keels, Jr.*waiver of the Commission's rules and regulations toCompliance Enforcement  |   | (704) 357-7914 – facsimile                      |
| CounselMarisa A. Sifontes*Balch & Bingham LLPCompliance Legal Counsel1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Marisa A. Sifontes*Kenneth B. Keels, Jr.*Manager of Compliance EnforcementSERC Reliability Corporation  |   | tgalloway@serc1.org                             |
| CounselMarisa A. Sifontes*Balch & Bingham LLPCompliance Legal Counsel1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Marisa A. Sifontes*Kenneth B. Keels, Jr.*Manager of Compliance EnforcementSERC Reliability Corporation  | David L. McPhail*                                   |   |
| Balch & Bingham LLPCompliance Legal Counsel1710 Sixth Ave NorthSERC Reliability CorporationBirmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile(704) 494-7775dmcphail@balch.com(704) 357-7914 – facsimile*Persons to be included on the Commission's servicemsifontes@serc1.org*Persons to be included on the Commission's serviceKenneth B. Keels, Jr.*Manager of Compliance EnforcementSERC Reliability Corporation*Derom the Commission's rules and regulations toSERC Reliability Corporation   |   | Marisa A. Sifontes*                             |
| <ul> <li>1710 Sixth Ave North</li> <li>Birmingham, Al 35203</li> <li>(205) 226-8778</li> <li>(205) 488-5875 – facsimile</li> <li>dmcphail@balch.com</li> <li>*Persons to be included on the Commission's service</li> <li>list are indicated with an asterisk. NERC requests</li> <li>waiver of the Commission's rules and regulations to</li> <li>SERC Reliability Corporation</li> <li>2815 Coliseum Centre Drive, Suite 500</li> <li>Charlotte, NC 28217</li> <li>(704) 494-7775</li> <li>(704) 357-7914 – facsimile</li> <li>msifontes@serc1.org</li> <li>Kenneth B. Keels, Jr.*</li> <li>Manager of Compliance Enforcement</li> </ul>  |   | Compliance Legal Counsel                        |
| Birmingham, A1 352032815 Coliseum Centre Drive, Suite 500(205) 226-8778Charlotte, NC 28217(205) 488-5875 – facsimile<br>dmcphail@balch.com(704) 494-7775*Persons to be included on the Commission's service<br>list are indicated with an asterisk. NERC requests<br>waiver of the Commission's rules and regulations toKenneth B. Keels, Jr.*<br>Manager of Compliance Enforcement   |   | SERC Reliability Corporation                    |
| <ul> <li>(205) 226-8778</li> <li>(205) 488-5875 – facsimile</li> <li>dmcphail@balch.com</li> <li>*Persons to be included on the Commission's service</li> <li>list are indicated with an asterisk. NERC requests</li> <li>waiver of the Commission's rules and regulations to</li> <li>Kenneth B. Keels, Jr.*</li> <li>Manager of Compliance Enforcement</li> </ul>   |   | 2815 Coliseum Centre Drive, Suite 500           |
| <ul> <li>(205) 488-5875 – facsimile<br/>dmcphail@balch.com</li> <li>*Persons to be included on the Commission's service<br/>list are indicated with an asterisk. NERC requests<br/>waiver of the Commission's rules and regulations to</li> <li>(704) 494-7775</li> <li>(704) 357-7914 – facsimile<br/>msifontes@serc1.org</li> <li>Kenneth B. Keels, Jr.*<br/>Manager of Compliance Enforcement</li> </ul>   |   | Charlotte, NC 28217                             |
| dmcphail@balch.com(704) 357-7914 – facsimile<br>msifontes@serc1.org*Persons to be included on the Commission's service<br>list are indicated with an asterisk. NERC requests<br>waiver of the Commission's rules and regulations to(704) 357-7914 – facsimile<br>msifontes@serc1.orgKenneth B. Keels, Jr.*<br>Manager of Compliance Enforcement<br>NERC P. I'. Little C.(704) 357-7914 – facsimile<br>msifontes@serc1.org   |   | (704) 494-7775                                  |
| *Persons to be included on the Commission's service<br>list are indicated with an asterisk. NERC requests<br>waiver of the Commission's rules and regulations to  |   | (704) 357-7914 – facsimile                      |
| list are indicated with an asterisk. NERC requests<br>waiver of the Commission's rules and regulations to   |   |   |
| list are indicated with an asterisk. NERC requests<br>waiver of the Commission's rules and regulations to   | *Persons to be included on the Commission's service | -   |
| waiver of the Commission's rules and regulations to Manager of Compliance Enforcement   |   | Kenneth B. Keels, Jr.*                          |
| waiver of the commission studes and regulations to  |   | Manager of Compliance Enforcement               |
|   | permit the inclusion of more than two people on the | SERC Reliability Corporation                    |
| service list. 2815 Coliseum Centre Drive  |   | 2815 Coliseum Centre Drive                      |
| Charlotte, NC 28217   | 561 (100 115).                                      | Charlotte, NC 28217                             |
| (704) 940-8214  |   |   |
| (704) 357-7914 – facsimile  |   |   |
| kkeels@serc1.org  |   |   |

#### Conclusion

NERC respectfully requests that the Commission accept this Notice of Penalty as compliant with its rules, regulations and orders.

Respectfully submitted,

<u>/s/ Rebecca J. Michael</u>

David N. Cook Vice President and General Counsel North American Electric Reliability Corporation 116-390 Village Boulevard Princeton, NJ 08540-5721 (609) 452-8060 (609) 452-9550 – facsimile david.cook@nerc.net Rebecca J. Michael Assistant General Counsel Holly A. Hawkins Attorney North American Electric Reliability Corporation 1120 G Street, N.W. Suite 990 Washington, D.C. 20005-3801 (202) 393-3998 (202) 393-3955 – facsimile rebecca.michael@nerc.net holly.hawkins@nerc.net

cc: Mississippi Power Company SERC Reliability Corporation

Attachments





## Attachment a

Mississippi Power's Self-Report dated November 21, 2008



#### SERC Reliability Corporation Self-Reporting / Complaint Form Template Revision 1 (10-25-07)

Report Type (please check): <u>X</u> Self-Report \_\_\_\_\_ Complaint

Date of Report: <u>November 21, 2008</u>

| NAME OF PERSON REPORTING POSSIBLE STANDAR  | D VIOLATION(S)              |  |  |
|--|-----------------------------|--|--|
|  |                             |  |  |
| CONTACT NAME   | CONTACT TELEPHONE<br>NUMBER |  |  |
| Helen Nalley   | 205-257-2055                |  |  |
|  |                             |  |  |
| CONTACT E-MAIL   | CONTACT FAX                 |  |  |
| hrnalley@southernco.com  | 205-257-7605                |  |  |
|  |                             |  |  |
| REPORTING COMPANY NAME   | ANONYMOUS? (Y/N)            |  |  |
| Mississippi Power Company  | N                           |  |  |
|  |                             |  |  |
|  |                             |  |  |
| NERC OR REGIONAL STANDARD(S) AND SPECIFIC REQUIN   | REMENT(S) POSSIBLY          |  |  |
| VIOLATED   |                             |  |  |
| NAME OF COMPANY POSSIBLY VIOLATING STANDARD(S)   | ENTITY FUNCTION TYPE(S)     |  |  |
| Mississippi Power Company  | GO                          |  |  |
|  |                             |  |  |
|  | DATE OF POSSIBLE            |  |  |
| STANDARD # AND VERSION     MEASURE / REQUIREMENT       PRC-005-1     R2.1  | VIOLATION(S)<br>6/18/2007   |  |  |
|  | 0/10/2007                   |  |  |
| POSSIBLE VIOLATION DESCRIPTION, REASON FOR COMPLA  | AINT, OR QUESTION           |  |  |
| NERC Reliability Standard PRC-005-1 requires that a Generator Owner define the intervals by which it maintains and tests its Protection System devices. Consistent with this requirement, the established testing interval by which Mississippi Power maintains and tests its station batteries requires that inspections be performed on a monthly basis. During November, a review of Mississippi Power's maintenance and testing activities revealed a lack of documentation for the monthly testing of batteries at several of its plants. Due to this lack of documentation, Mississippi Power is unable to confirm whether the station batteries at these plants were tested within the time interval established by current procedures. SERC has not requested that Mississippi Power provide documentation that it has correctly implemented its maintenance plan for testing Protection System devices. However, if a request is made for such documentation, Mississippi Power would not, at this time, be able to provide evidence that the batteries at these plants had been tested in accordance with the established testing interval in all cases. |                             |  |  |



#### RELIABILITY IMPACT (IF KNOWN)

The discovered lack of documentation for station battery testing (and possible failure to test station batteries) for these plants resulted in no impact to the reliable operation of the bulk-power system. In response to Mississippi Power's discovery of this situation, Mississippi Power has made the testing of the batteries at all of its plants a priority. All of the batteries at these plants have been scheduled for testing in November and many such tests have already been completed.

SERC Staff will contact the person providing the report as soon as possible. If you do not receive a response from SERC Staff within 2 business days please contact the SERC office (704-357-7372).

Please complete the form as completely as possible and email to serccomply@serc1.org.



## Attachment b

## Settlement Agreement by and between Mississippi Power and SERC executed July 7, 2009

#### SETTLEMENT AGREEMENT OF SERC RELIABILITY CORPORATION AND MISSISSIPPI POWER COMPANY

#### I. INTRODUCTION

 SERC Reliability Corporation ("SE RC") and Mississippi Power Com pany ("Mississippi Power") enter into this Se ttlement Agreem ent ("Settlem ent Agreement") to resolve all outstanding i ssues arising from a prelim inary and nonpublic assessment resulting in SERC's determ ination and findings, pursuant to the North American Electric Reliability Corporation ("NERC") Rules of Procedure, of an alleged violation by Mississippi Power of NERC Reliability Standard PRC-005-1 (Transmission and Generation Protection System Maintenance and Testing), Requirement 2.1 (SERC Issue Tracking No. 08-159; NERC Violation ID No. SERC200800236).

#### II. STIPULATION

2. The facts stipulated herein are stipulated solely for the purpose of resolving, between Mississippi Power and SERC, the m atters di scussed herein and do not constitute stipulations or adm issions for any other purpose. Mississippi Power and SERC hereby stipulate and agree to the following:

#### Background

3. Mississippi Power is a regulated public utility providing service to approxim ately 188,000 electric custom ers in Mississippi. In the SERC region, Mississippi Power owns, or jointly owns, six generating facili ties with a to tal nam eplate capacity of approximately 3,156 m egawatts. Mississippi Power is responsible for com plying with the NERC Reliab ility Standards applic able to Genera tor Owners f or the f ive facilities located in the s tate of Mississippi. The sixth facility is jointly owned with Mississippi Power's affiliate, Alabam a Po wer, who is responsible for NERC Compliance for that fa cility. Its corpor ate headquarters is located in Gulfport, Mississippi Power is registered as a Generator Owner (NCR01273) and Mississippi Power is the erefore subject to the requirem ents of NERC Reliability Standard PRC-005-1.

#### Alleged Violation(s)

- 4. NERC Reliability Stan dard PRC-005-1, Requirement 2 requires that "[each] Generator Owner...that owns a generati on Protection System shall provide documentation of its P rotection System maintenance and testing program and the implementation of that program to its Regional Reliability Organization on request." Requirement 2.1 requires that the doc umentation provided to the Regional Reliability Organization pursu ant to Requirement 2 incl ude "[e]vidence Protection System devices were maintained and tested within the defined intervals."
- 5. As self-reported by Mississippi Powe r on Novem ber 21, 2008, during a Nove mber 2008 review of Mississippi Power's m aintenance and testing activities, Mississippi Power discovered a lack of docum entation for the monthly inspection of batteries at several of its generating plants. For the seventeen-month period covered by the selfreport (June 2007 through October 2008), records were m issing for 152 of the 374 monthly intervals affecting 21 batteries at four of Mississip pi Power's generating facilities. Mississipp i Power's fifth gene rating facility, which has one battery, had documentation for all intervals. Due to this lack of docum entation, Mississippi Power could not confirm whether the station batteries at these plants were inspected within the time intervals established pursuant to NERC Reliability Stan dard PRC-005-1, Requirement 1. Following the discovery of this lack of evidence, Mississippi Power self-reported the possible violation and immediately began an investigation into the lac k of documentation f or these battery inspection activities. At the time Mississippi Power self-reported the poten tial violation, SE RC had not requested documentation showing Mississippi Power's compliance with its m aintenance plan for testing Protection System devices.
- 6. Consistent with its corp orate compliance program and nor mal operating procedures, Mississippi Power's operational and compliance managers were informed of the investigation as well as the self -report. Mississippi Power's Vice President of Customer Services & Retail Marketing and other compliance of fficials were immediately notified of the situation. In addition, senior executives, including the President of Mississippi Power, were briefed by the Vice President of Customer Services & Retail Marketing.
- 7. Following its receipt and review of Mi ssissippi Power's self-report, SERC Staff confirmed Mississippi Power's NERC Registration Status as a Generator Owner and that Mississippi Power was subject to Requirement 2.1 of NERC Reliability Standard PRC-005-1.
- 8. After confirm ing Mississippi Power's NERC Registration Status, S ERC Staff commenced its detailed com pliance assessment. On December 10, 2008, SERC Staff issued to Mississippi Power a Compliance Asses sment Notice adv ising Mississippi Power of the in itiation of a f ormal assessm ent to determ ine its compliance relative to NERC Reliabili ty Standard PRC-005-1 and directing

Mississippi Power to preserve all relevant records and inform ation. SERC Staff promptly established d irect contact with r epresentatives of Mississ ippi Power to begin the process of gathering inform ation and docum entation for the detailed compliance assessment. SERC Staff also reported the possible violation to NERC which, in turn, reported the possible viol ation to the Federal Energy Regulatory Commission ("Commission") in accordance with the Compliance Monitoring and Enforcement Program (CMEP) of the NERC Rules of Procedure. The investigation conducted by SERC Staff included a review of battery m aintenance records. discussions with Mississippi Power rep resentatives, and a rev iew of Mississipp i Power's Protection System maintenance and testing program. On February 3, 2009, Mississippi Power representatives participated in a conference call with SERC Staff to discuss SERC Staff's initial evaluation of the alleged violation. Subsequently, on March 10, 2009, SERC Staff convened a W ebex-based meeting with Mississippi Power's rep resentatives. During that meeting SERC Sta ff advised Mississipp i Power of its findings of an alleged violation of Requirement 2.1 of NERC Reliability Standard PRC-005-1, the factual basis upon which the determination was based, and the proposed daily penalty to which Mississi ppi Power was exposed by virtue of the alleged violation including the factors c onsidered by SERC Staff in determ ining the proposed penalty. SERC Staff also discusse d with Mississippi Power the next steps in the enforcem ent process. On Apr il 8, 2009, SERC Sta ff met with Mississippi Power representatives to discuss possible settlement of the alleged violation.

9. As a result of its investigation, SERC Staf f concluded that the facts and evidence supported a finding that Mississippi Po wer violated Requirem ent 2.1 of NERC Reliability Standard PRC-005-1 b ecause ev idence showed that due to a lack of documentation, Mississippi Power could not co nfirm whether the station batteries at several of its plan ts were inspected within the time intervals de tailed in its maintenance and testing program established pursuant to N ERC Reliability Standard PRC-005-1, Requirem ent 1. NERC Reliab ility Standard PRC-005-1, Requirem ent 2.1, is assigned a "High" Violation Risk Factor ("VRF") consistent with the VRF approved by the Commi ssion on June 26, 2007. SERC Staff furthe r concluded that there was minim al actual or foreseeable im pact on the reliability of the bulk-power system because based on a review of battery maintenance records: (1) the testing and maintenance required by NERC Reliabil ity Standard PRC-005-1, Requirem ent 2.1 was being performed for all battery systems, albeit less frequently than required under Mississippi Power's Protection Sy stem m aintenance and testing program ; (2) no batteries were missing documentation of testing and maintenance for all intervals; and (3) one of twenty two batteries had docum entation for all m onthly intervals and the gaps in documentation for the others were random, indicating there was no system atic program deficiency.

#### **III. PARTIES' SEPARATE REPRESENTATIONS**

#### **Statement of SERC and Summary of Findings**

- 10. As a Gene rator Owner, Mississippi Po wer was required by NERC Reliability Standard P RC-005-1, Requirem ent 2.1 to reta in docum entation that it m aintained and inspected its sta tion batter ies within the defined intervals in its Protection System maintenance and testing program . A failure to be able to provide such documentation upon request is considered by SERC to be a violation of NER C Reliability Standard PRC-005-1, Requirement 2.1. SERC Staff finds that beginning on June 18, 2007 and continuing until Febr uary 28, 2009, Mississippi Power did not have eviden ce that it mainta ined and inspected its sta tion batter ries in accordan ce with its Protection System maintenance and testing program.
- 11. Mississippi Power has a docum ented Prot ection System maintenance and testing program for its Protection System devices that affect the reliability of the bulk-power system. The program is common to all of the operating com panies of Southern Company a nd was reviewed by SERC Staff as part of a Spot Che ck Audit of Georgia Power Company, Miss issippi Power's affiliate, to determ ine compliance with NERC Reliability Standard PRC-005-1. Pursuant to this program, station batteries are scheduled to be inspected on a monthly basis to ensure the integrity of the batteries. Based upon its review of Mississippi Power's maintenance and testing program, the battery testing records provided by Mississippi Power, and discussions with Mississippi Power and its representa tives, SERC Staf f determ ined that the underlying cause of this allege d violation was an error in the implementation of the program through the failure to clearly co mmunicate to plant personnel that: (1) station batteries m ust be inspected mont hly as required by the Protection Syste m maintenance and testing program ; and (2) station battery inspections m ust be properly documented.
- 12. SERC considered a number of factors in determining the penalty for this violation including:
  - (i) Mississippi Power has no prior violation of this st andard or any closely related standard.
  - (ii) Mississippi Power self-reported the alleged violation. Once Mississippi Power became aware of the possible violation and confirmed the surrounding information, it filed a self-report with SERC on Novem ber 21, 2008. Mississippi Power's diligen ce in investigating the possible violation and in

self-reporting the events to SERC are commendable and a significant factor in a reduction of the penalty.  $^{\rm 1}$ 

- (iii) Mississippi Power cooperated in both a tim ely and exem plary manner with SERC Staff during the investigation.<sup>2</sup> Mississippi Power provided prom pt responses to all of SERC Staff's questi ons and satisfactorily cooperated with SERC Staff during meetings between the parties to discuss the se events. Furthermore, Mississippi Power proactively initia ted its own in ternal investigation and voluntarily provide d supporting information to SERC Staff to assist in SERC Staff's review of the facts and circumstances. This included having representatives travel to SERC's office to provide detailed information on the investigation and to comprehensively respond to SERC Staff questions. This enabled SERC Staff to conduct a t horough investigation in an efficient manner.
- (iv) Mississippi Power possessed a clear lack of intent to commit or to conceal the alleged violation. Mississipp i Power did not attem pt to conceal th e alleged violation which is evident by its prom pt self-report of the alleg ed violation. Furthermore, Mississippi Power did not intend to commit such a violation, as was supported by the existence of certai n maintenance and testing records for all of its station batteries and the random nature of the gaps in those maintenance records.
- (v) Mississippi Power has a high quality comprehensive compliance program that was developed using Commission guidance. <sup>3</sup> Mississippi Power has participated in volun tary compliance programs prior to the effective date of the m andatory and enforceab le re liability s tandards. This com prehensive program includes substantial, high-le vel support and dedicated com pliance personnel who are responsible for its implementation.
- (vi) Mississippi Power agre ed to expeditiously resolve this issue via settlement and promptly initiated various mitigation actions and p reventative measures before receiving a Notice of Alleged Violation from SERC.
- (vii) Mississippi Power is implementing preventative measures that include the implementation of a formal compliance goal for all plants in 2009.<sup>4</sup>

<sup>&</sup>lt;sup>1</sup> Policy Statement on Compliance, 125 FERC ¶ 61,058, P 19 (October 16, 2008).

<sup>&</sup>lt;sup>2</sup> Revised Policy Statement on Enforcement, 123 FERC ¶ 61,156, P 65 (May 15, 2008).

<sup>&</sup>lt;sup>3</sup> Policy Statement on Compliance, 125 FERC ¶ 61,058, PP 6, 13-15 (October 16, 2008).

<sup>&</sup>lt;sup>4</sup> Policy Statement on Compliance, 125 FERC ¶ 61,058, P 21 (October 16, 2008).

- (viii) Mississippi Power is im plementing a wide rang e of additio nal measures set forth in Paragraph 21 to protect agains t future violations of the sam e or similar requirements.<sup>5</sup> Among the measures proposed by Mississippi Power, is the im plementation of an inter nally deve loped, inter active web-b ased application to assist Mississipp i Po wer in m anaging generation-related reliability compliance activities. In addition, Mississippi Power now requires every plant m anager to subm it a quarter ly certif ication f orm conf irming compliance with g eneration-related relia bility s tandards, inc luding compliance with NERC Reliability Standard PRC-005-1.
- 13. SERC Staff concluded that the alleged violation resulted in m inimal actual or foreseeable im pact on the reliability of the bulk-power sy stem because: (1) the testing and m aintenance required by NE RC Reliability Standard PRC-005-1, Requirement 2.1 was being performed for all battery systems, albeit less frequently than required under Mississippi Power's Protection System maintenance and testing program; (2) no batteries were m issing doc umentation of testing and maintenance for all inter vals; and (3) one of twenty two batteries had docum entation for all monthly intervals and the gaps in doc umentation for the others were random , indicating there was no systematic program deficiency.
- 14. SERC agrees that this S ettlement Agreement is in the best interest of the parties and in the best interest of bulk-power system reliability.

#### Statement of Mississippi Power

- 15. Mississippi Power neither admits nor denies that the facts set forth and agreed to by the parties for purposes of this Settlement Agreement constitute a violation of NERC Reliability Standard P RC-005-1, Require ment 2.1. Although Mississippi Power does not adm it to, nor does it deny, the alleged violation, Mississippi Power has agreed to enter into the settlement Agreement with SERC to avoid extended litigation with respect to the matters described or referred to herein, to avoid uncertainty, and to effectuate a complete and final resolution of the issues set forth herein. Mississippi Power agrees that the set interest of the parties and in the best interest of bulk-power system reliability.
- 16. Mississippi Power has a strong com pliance program that is centralized with substantial senior executive support, c onsistent funding, and highly qualified and experienced personnel. As part of that compliance program, Mississippi Power has implemented a sound Protection System ma intenance and testing program that ensures all Protection System devices are m aintained and tested as necessary to ensure the reliab le operation of the bulk-power system. This program requires that plant p ersonnel in spect station ba tteries on a m onthly basis. Despite Mississippi

<sup>&</sup>lt;sup>5</sup> Policy Statement on Compliance, 125 FERC ¶ 61,058 (October 16, 2008).

Power's confidence in this e stablished program, the m onthly inspection of station batteries was not properly perform ed or docum ented as required by NERC Reliability Standard PRC-005-1, Requirement 2.1.

- 17. In furtherance of its comm itment to bulk-power system reliability, Mississippi Power has taken steps to m itigate any potential violations and prevent recurrences. These mitigation actions and preventative measures include the following:
  - (i) Where insp ection docu mentation was not av ailable, Mississ ippi Po wer immediately took responsive action to en sure that: (a) all station batteries were inspected; (b) that they were in good working condition; and (c) that documentation for each station battery was retained.
  - (ii) Technical experts from SCS Technical Services, a shared support services organization that provides techni cal support to Mississippi Power's generating facilities, confirm ed the inte grity o f all s tation batter ies. SCS Technical Services is not a part of the generating plant management reporting structure; therefore, due to their in dependence from plant management, their review of the station batteries provi ded an additional quality assurance measure.
  - (iii) Plant managers were required to conf irm in writing that they understood the monthly inspection and docum entation requirements associated with station batteries and that they would communicate the requirements to appropriate plant maintenance personnel.
  - (iv) Mississippi Power im plemented revise d pro cedures for the centralized retention and real-time sharing of doc umentation associated with battery inspection and testing.
  - (v) An interactive web-based application was developed to a ssist Mississippi Power in managing generation-related reliability compliance activities.
  - (vi) Mississippi Power im plemented new compliance monitoring procedures to review battery inspection docum entation on a monthly basis to ensure that the required maintenance has been performed and properly documented.
  - (vii) Mississippi Power established a form al com pliance goal f or all plan ts in 2009. Non-com pliance with this goal will be a consideration in personnel evaluation and could affect overall compensation for these personnel.
  - (viii) Mississippi Power estab lished a req uirement that plant m anagers sub mit a quarterly certification form confirming compliance with genera tion-related reliability standards, in cluding compliance with NERC Reliability Stan dard PRC-005-1.

- (ix) SCS Generation Com pliance, a s hared support services organization of Mississippi Power, hired a full-time Compliance Coordinator whose primary job responsibility is to monitor compliance, provide guidance, and im prove quality assurance with regard to generation-related reliability standards.
- (x) SCS Technical Services, a shared support services organization of Mississippi Power, dedicated an engineering subject matter expert to ensure technical leadership and direction, provide technical guidance, and im prove technical program consistency with regard to genera tion-related re liability standards.
- (xi) A new ERO generatio n compliance governance comm ittee was established for Mississippi Power and its affiliates that is com prised of both technical and compliance personn el. This committee meets once a week to dis cuss compliance activities to ensure ther application of procedures for gene ration-related re liability stand ards compliance. This committee oversees the m aintenance m ethodology document and is responsible for c onfirming any procedural and/or documentation revisions.

The wide range of m easures being im plemented by Mississippi Power to protect against future violations of the same or similar requirements are described more fully in Paragraph 21.

#### IV. MITIGATING ACTIONS, REMEDIES AND SANCTIONS

- 18. For purposes of settling any and all disputes arising from SERC's assessment into the matters reported by Mississippi Power in its self-report, SERC and Mississippi i Power agre e that the f ollowing a ctions have been or s hall be completed by Mississippi Power:
  - a. On March 12, 2009, Mississippi Power provide d SERC a letter, attached hereto as Appendix A-2, certifying that it ha d com pleted im plementation of the Mitigation Plan accepted by SERC and appr oved by NERC, atta ched hereto as Appendix A-1;
  - b. Mississippi Power will also im plement the preventive measures outlined in Paragraph 21 of this Settlement Agreement; and,
  - c. In addition to the ac tions com pleted by Mis sissippi Po wer pursua nt to the Mitigation Plan and the preventa tive m easures im plemented pursua nt to Paragraph 21 of this Settlem ent Agreem ent, Mississippi Power shall pay to SERC a monetary penalty of \$7,500.

- 19. Mississippi Power's Mitigation Pla n, dated Decem ber 19, 2008, was accepted by SERC on J anuary 15, 2009, and approved by NERC on February 17, 2009. Mississippi Power certified on March 12, 2009 that the Mitigation Plan was completed on February 28, 2009. The Mitigation Plan is identified as MIT-07-1371 and was su bmitted as non-public infor mation to the Commission on February 24, 2009, in accordance with Commission orders. Mississippi Power's Mitigation Plan, its Certification of Mitigation Plan Completion, and the Statem ent of SERC Reliability Corporation Compliance Staff Regarding Completion of Mitigation Plan are attached hereto as Appendices A-1, A-2, and A-3, respectively.
- 20. Actions implemented by Mississippi Power in its Mitigation Plan (see Appendix A-1) eliminated the possible violation and w ill help to p revent a recurrence of an y similar violation. W here inspection docum entation was not available, responsive action was immediately taken to ensure the batteries were inspected and confirm that they were in good working condition. Subs equently, technical experts from SCS Technical Services c onfirmed the integ rity of all batte ries with m issing documentation. In addition, plant managers were required to confirm in writing that they understood the monthly inspection and documentation requirements associated with station batter ies and that they would communicate these requirem ents to all appropriate plant m aintenance personnel. To confir m i ts com pletion of these actions, Mississ ippi Po wer provid ed SERC with the f ollowing e vidence: (1) spreadsheet documenting the dates of battery inspections for each plant battery; (2) sample battery inspec tion sheets d ocumenting the inspec tions f or selected plan ts where battery docum entation was m issing; (3) an affidavit of an engineer expert confirming the integrity of the inspected batteries; (4) emails from the Plant Manager of each plant documenting their understanding of the Protection System maintenance and testing program and communication of the program to appropriate plant personnel; and (5) docum entation of the pr ocedure developed for the centralized retention of all battery inspection docum entation. SERC has reviewed the evidence provided by Mississippi Power and determ ined that the ac tions set f orth in the Mitigation Plan are effective for restoring compliance.
- 21. In addition to the actions to restore compliance set forth in the Mitigation P lan, SERC and Mississipp i Power agree that Mi ssissippi Power has implemented the following measures to help prevent a recurrence of a similar violation:
  - (i) <u>Development of In teractive W eb-based Applic ation f or E RO Com pliance Activities</u>. An interactive web-based application has been developed and implemented to assist in m anaging generation-related reliability compliance activities. The application is deployed through a centralized portal that provides access to reference and training materials for compliance activities, as well as a ccess to centralized databases for the retention of documentation associated with the maintenance and testing of Protection System devices. This new application allows plant and technical services personnel to upload battery inspection documentation to the database to be reviewed by the

Compliance Coordinator. This proce ss is d esigned to ensure th at all Protection System devices have been te sted and docum ented. In addition to the c entralized portal to the d atabases, the application p rovides em ployees with access to the follo wing: (1) traini ng slides and plant action s lides for each reliability standard applicab le to plant personnel; (2) schedules for certain compliance activities (i. e., testing and m aintenance schedules); (3) a database to upload the newly required quarterly management certifications of compliance with reliability stand ards; and (4) links to websites such as the NERC and SERC home pages. The applica tion also prov ides an intera ctive forum wher eby personn el can sub mit co mpliance related questions. This forum is actively m onitored by complia nce personnel so that any questions can be promptly answered.

- (ii) <u>Implementation of Week ly Compliance Meeting s</u>. A new ERO generation compliance governance committee was established that is comprised of both technical and compliance personnel. This committee meets once a week to discuss system -wide (which incl udes Mississippi Power) com pliance activities to ensure the re is consistent understanding and application of procedures for generation-related relia bility s tandards compliance. This committee oversees the m aintenance m ethodology docum ent and is responsible for confirming any procedural and/or documentation revisions.
- (iii) <u>Implementation of New Training on Reliability Standards</u>. Technical experts with knowledge of reliability standard requirem ents and com pliance staff conducted training sessions with plan t personnel to reinf orce generationrelated relia bility s tandard r equirements applicable to e ach plan t. This training was required for plant management and other individuals responsible for carrying out day-to-day ERO compliance activities.
- (iv) <u>Hiring of Full-Tim e Compliance Coordinator</u>. A f ull-time Com pliance Coordinator was hired whose primary job responsibilities include monitoring system-wide (which includes Missi ssippi Power) generation-related reliability com pliance activ ities, providing guidance on relia bility compliance, and im proving quality assura nce with regard to the reliability standards.
- (v) <u>Dedication of Full-Time Technical Engineer</u>. An engineering subject m atter expert now provides system -wide (w hich includes Mississippi Power) technical leadership and guidance to improve technical program consistency with regard to generation-related reliability standards.
- (vi) Establishment of New 2009 Plant Goal \_\_\_\_\_. Mississippi Power established a formal goal for each plant related to reliability standards compliance. Noncompliance with this goal will be a consideration in plant personnel evaluation and could affect overall compensation for these personnel.

- (vii) <u>Quarterly Certif ications of Comp liance with Relia bility Stan dards</u>. Mississippi Power now requires that plant managers submit to the Generation Compliance Director and the Vice Presid ent of Customer Services & Retail Marketing a quarterly certification form conf irming com pliance with generation-related re liability stand ards, inc luding com pliance with NERC Reliability Standard PRC-005-1.
- 22. As described in Paragraph 21, the following is a summary and schedule of m easures that we re c ompleted to prevent any future r ecurrence of the sam e, or a sim ilar, violation on the bulk power system:

|       | Preventative Measures   | Completion Date  |
|-------|---|------------------|
| (i)   | Development of Interactive Web-based Application for Generation-Related ERO Compliance Activities.                            | January 9, 2009  |
| (ii)  | Implementation of Weekly Compliance Meetings.   | January 7, 2009  |
| (iii) | Implementation of New Training on Reliabilit y Standards.   | January 14, 2009 |
| (iv)  | Hire a full-ti me Co mpliance Coordinator to m onitor compliance with generation-related reliability standards.               | January 5, 2009  |
| (v)   | Dedication of engineering subject matter expert to provide technical leadership and guidance.                                 | January 1, 2009  |
| (vi)  | Establishment of formal com pliance goal for all plants in 2009.  | January 1, 2009  |
| (vii) | Implementation of quarterly certification requirement to confirm plant com pliance with NERC Reliab ility Standard PRC-005-1. | April 30, 2009   |

23. SERC has reviewed evidence of the completion of the preventative measures described in Parag raph 21 and has determined that these measures will assist Mississippi Power in improving prospective compliance with the requirements of NERC Reliability Standard PRC-005-1 and will ultimately enhance the reliability of the bulk-power system within an appropriate time frame. In order to f acilitate SERC's need to communicate the estatus of these preventative measures and to provide accountability to NERC, Missi ssippi Power has provided SERC with documentation to confirm the completion of these ac tivities. This doc umentation included the following: (1) screenshots showing the ERO Compliance website; (2) a charter formalizing the weekly Compliance Committee meetings; (3) a screenshot of the meeting notice sent to training participates initiating the first training session; (4) a personnel report documenting Compliance Coordinator hire date; (5) a memo from

the Electrical Systems and Field Support Manager detailing organizational changes resulting in f ull time te chnical support position; (6) a des cription of current plant goal regarding reliability standards compliance; and (7) the Certification Form Template. SERC has reviewed this documentation and determ ined that it sufficiently supports a finding that Mississippi Power has completed these additional preventative measures. These and other documents related to this proceeding will be maintained by SERC in accordance with the confidentiality provisions of Section 1500 of the NERC Rules of Procedure.

- 24. SERC Staff based its determ ination of duration of the proposed penalty on its assessment that there was evidence of m issing documentation for the inspection of station batteries beginni ng on June 18, 2007 until the da te Mississippi Power's Mitigation Plan for the possible violation was com pleted, February 28, 2009, as certified by Mississippi Power and verified by SERC Staff.
- 25. SERC Staff also considered the specific c facts and circum stances of the alleged violation and Mississippi Power's actions in response to the alleged violation in determining a proposed penalty that meets the requirement in Section 215 of the Federal Power Act that "[a]ny penalty imposed under this section shall bear a reasonable relation to the seriousness of the violation and shall take in to consideration the efforts of [Mississippi Power] to remedy the violation in a timely manner."<sup>6</sup> The factors considered by SERC St aff in the determination of the appropriate penalty for Mississippi Power's alleged violation of NERC Reliability Standard PRC-005-1 pursuant to this Settlement Agreement included the following:
  - (i) SERC Staff concluded that the alleged violation resulted in minimal actual or foreseeable impact on the reliab ility of the bulk-power sys tem because: (1) the testing and m aintenance required by NERC Reliability Standard P RC-005-1, Requirement 2.1 was being perform ed for all battery system s, albeit less frequently than required under Mi ssissippi Power's Protection System maintenance and testing program ; (2) no batte ries were m issing documentation of testing and m aintenance for all in tervals; and (3) on e of twenty two batter ies h ad docum entation f or all m onthly intervals and the gaps in documentation for the o thers were random, indicating there was no systematic program deficiency.
  - (ii) Mississippi Power has no prior violation of this standard or any closelyrelated standard.
  - (iii) Mississippi Power self-reported the a lleged violation. Once Mississippi Power becam e a ware of the possible violation in November 2008 and

<sup>&</sup>lt;sup>6</sup> 16 U.S.C. § 824o(e)(6).

confirmed the surrounding inform ation, it filed a self-report with SERC on November 21, 2008. Mississippi Power's diligence in investigating the possible violation and in self-reporting the events to SERC are commendable and a significant factor in a reduction of the penalty.<sup>7</sup>

- (iv) Mississippi Power coop erated in both a tim ely and exem plary manner with SERC Staff during the investigation. <sup>8</sup> Mississippi Power provided prom pt responses to all of SERC Staff's questions and satisfactorily cooperated with SERC Staff during m eetings between the parties to dis cuss these events. Furthermore, Mississippi Power proactively initia ted its own internal investigation and voluntarily provided supporting information to SERC Staff to assist in SERC Staff's review of the facts and circumstances. This included bringing personnel from different areas of its operations to SERC's office to provide detailed inform ation on the investigation and to comprehensively respond to SERC Staff questions. This enabled SERC Staff to conduct a thorough investigation in an efficient manner.
- (v) Mississippi Power agreed to expeditiously resolve this issue via settlem ent and promptly initiated various mitigation and preventative measures before receiving a Notice of Alleged Violation from SERC.
- (vi) Mississippi Power possessed a clear lack of intent to comm it or to conceal the alleged violation. Mississippi Power did not attem pt to conceal the alleged violation which is evident by its prompt self-report of the alleged violation. F urthermore, Mississippi Po wer did not intend to comm it such a violation, as was supported by the exis tence of certain m aintenance and testing r ecords for all of its s tation batteries and the rand om nature of the gaps in those maintenance records.
- (vii) Mississippi Power has a quality comprehensive compliance program that was developed using Commission guidance.<sup>9</sup> Mississippi Power has participated in voluntary compliance program s prior to the effective date of the mandatory and enforceable reliability standards. This comprehensive program includes substantial, high-level support and dedicated compliance personnel who are responsible for its implementation.
- (viii) Mississippi Power has f ully mitigated the alleged violation prior to entering into this Settlement Agreement.

<sup>&</sup>lt;sup>7</sup> Policy Statement on Compliance, 125 FERC ¶ 61,058, P 19 (October 16, 2008).

<sup>&</sup>lt;sup>8</sup> Revised Policy Statement on Enforcement, 123 FERC ¶ 61,156, P 65 (May 15, 2008).

<sup>&</sup>lt;sup>9</sup> Policy Statement on Compliance, 125 FERC ¶ 61,058, PP 6, 13-15 (October 16, 2008).

- (ix) Mississippi Power is implementing a wide range of additional measures set forth in Paragraph 21 to protect agains t future violations of the same or similar requirements. Am ong the measures proposed by Mississippi Power is the implementation of an internally developed interactive web-b ased application to assist Mississipp i Power in managing generation-related reliability compliance activities. In addition, Mississippi Power will now require that plant managers submit a quarterly certification form confirming compliance with generation-related reliability standards, including compliance with NERC Reliability Standard PRC-005-1.
- 26. Based on the above f actors, as well as the m itigation actions an d preven tative measures taken, Mississippi Power shall pay \$7,500 to SERC as set forth in this Settlement Agreem ent. Mis sissippi Power sh all rem it the payment to SERC via check, or by wire transfer to an account to be identified by SERC ("SERC Account"), within twenty days after SERC provides Mississippi Power with a notice of penalty payment due and invoice, to be is sued by SERC after this Settlem ent Agreement is either app roved by the Commission or by operat ion of law. SERC shall notify NERC, and NERC shall notify the Commission, if the payment is not timely received. If Mississippi Power doe s not remit the payment by the required date, in terest payable to SERC will begin to accrue pursuant to the Commission's regulations at 18 C.F.R. § 35.19a(a)(2)(iii) from the date that payment is due, and shall be payable in addition to the payment.
- 27. The estimated costs to Mississippi Power to implement the agreed to m easures in Paragraph 21 are approxim ately \$8,300 in itially with costs of \$32,400 that Mississippi Power will incur on an annual basis. SERC m ay audit and inspect financial records to validate actual expend itures with es timates in this Settlem ent Agreement.
- 28. Failure to make a tim ely penalty paym ent or to com ply with any of the term s and conditions agreed to herei n, or any other conditions of this Settlem ent Agreement shall be deemed to be either th e same alle ged violation that initiated this Settlement Agreement and/or additional violation(s), and may subject Mississippi Power to new or additional enforcement, penalty or sanction actions in accordance with the NERC Rules of Procedure. Mississippi i Power shall retain all rights to defend against such additional enforcement actions in accordance with NERC Rules of Procedure.

#### V. ADDITIONAL TERMS

29. The signatories to the Settlement Agreement agree that they enter into the Settlement Agreement voluntarily and that, other than the recitations set forth herein, no tender, offer or prom ise of any kind by any member, employee, officer, director, agent or representative of SERC or Mississippi Power has been met ade to induce the signatories or any other party to enter in to the Settlement Agreement. The signatories agree that the terms and conditions of this Settlement Agreement are consistent with the Comm ission's regulat ions and orders, and NERC's Rules of Procedure.

- 30 SERC shall report the term s of all set tlements of com pliance m atters to NERC. NERC will review the s ettlement for the purpose of evaluating its consistency with other settlem ents entered into for sim ilar violations or under other, sim ilar circumstances. Based on this review, NE RC will either a pprove the settlem ent or reject the s ettlement and notif y SERC a nd Mississippi Power of changes to the settlement that would result in approval. If NERC rejects the settlement, NERC will provide spe cific wr itten rea sons f or su ch re jection and SERC will attem pt to negotiate a revised settlem ent agreem ent with Mississ ippi Power including an y changes to the settlement specified by NERC. If a settlement cannot be reached, the enforcement process shall continue to conclusion. If NERC approves the settlement, NERC will (i) repo rt the app roved se ttlement to the Comm ission f or the Commission's review and a pproval by order or operation of law and (ii) publicly post this Settlement Agreement.
- 31. This Settlement Agreement shall become effective upon the Commission's approval of the Settle ment Agreement by order or opera tion of law as submitted to it or as modified in a manner acceptable to the parties.
- 32. Mississippi Power agrees that this Settlement Agreement, when approved by NERC and the Commission, shall represent a final set tlement of all matters set forth herein and Mississippi Power waives its right to further hearings and appeal, unless and only to the extent that Mississippi Power contends that any NERC or Comm ission action on the Settlement Agreement contains one or more material modifications to the Settlement Agreement. SERC reserves all rights to initiate enforcement, penalty or sanction actions against Mississippi Power in accordance with the NERC Rules of Procedure in the event that M ississippi Power fails to com ply with the mitigation plan and compliance program agreed to in this Settlement Agreement. In the even t Mississippi Power fails to comply with any of the stipulations, rem edies, sanctions or additional terms, as set f orth in this Settlement Agreement, SERC will initiate enforcement, penalty, or sanction actions against Mississippi Power to the maximum extent allow ed by the NERC Rules of Pro cedure, up to the m aximum statutorily ecified in this Settlem ent Agreem ent, allowed penalty. Except as otherwise sp Mississippi Power shall retain all rights to defend against such enforcement actions, also according to the NERC Rules of Procedure.
- 33. Each of the undersigned warrants that he or she is an authorized representative of the entity desig nated, is au thorized to bind such entity and accepts the Settlem ent Agreement on the entity's behalf.
- 34. The undersigned representative of each part y affir ms that he or she has read the Settlement Agreement, that all of the matters set forth in the Settlement Agreement are true and correct to the best of his or her knowledge, information and belief, and

that he or she understands that the Settle ment Agreem ent is entered into by such party in express reliance on those representations, prov ided, however, that such affirmation by each party's rep resentative shall no t app ly to the o ther party's statements of position set forth in Section III of this Settlement Agreement.

- 35. The Settlement Agreement may be signed in counterparts.
- 36. This Settlement Agreement is executed in duplicate, each of which so executed shall be deemed to be an original.

*Remainder of page intentionally blank. Signatures to be affixed to the following page.*  Agreed to and accepted:

Thomas J. Galloway Vice President and Director of Compliance SERC RELIABILITY CORPORATION

7/7/09

Date

Donald R. Horsley Vice President Customer Services & Retail Marketing MISSISSIPPI POWER COMPANY

<u>6-25-09</u> Date

#### APPENDIX A TO SETTLEMENT AGREEMENT OF SERC RELIABILITY CORPORATION AND MISSISSIPPI POWER COMPANY

(1) Mississippi Power's Mitigation Plan PRC-005-1

(2) Mississippi Power's Certification of Mitigation Plan Completion PRC-005-1

(3) Statement of SERC Reliability Corporation Compliance Staff Regarding Completion of Mississippi Power's Mitigation Plan PRC-005-1



# **Mitigation Plan Submittal Form**

Date this Mitigation Plan is being submitted: December 19, 2008

If this Mitigation Plan has already been completed:

- Check this box and
- Provide the Date of Completion of the Mitigation Plan:

### Section A: <u>Compliance Notices<sup>1</sup></u>

- Section 6.2 of the CMEP<sup>2</sup> sets forth the information that must be included in a Mitigation Plan. The Mitigation Plan must include:
  - (1) The Registered Entity's point of contact for the Mitigation Plan, who shall be a person (i) responsible for filing the Mitigation Plan, (ii) technically knowledgeable regarding the Mitigation Plan, and (iii) authorized and competent to respond to questions regarding the status of the Mitigation Plan. This person may be the Registered Entity's point of contact described in Section 2.0.
  - (2) The Alleged or Confirmed Violation(s) of Reliability Standard(s) the Mitigation Plan will correct.
  - (3) The cause of the Alleged or Confirmed Violation(s).
  - (4) The Registered Entity's action plan to correct the Alleged or Confirmed Violation(s).
  - (5) The Registered Entity's action plan to prevent recurrence of the Alleged or Confirmed violation(s).
  - (6) The anticipated impact of the Mitigation Plan on the bulk power system reliability and an action plan to mitigate any increased risk to the reliability of the bulk power-system while the Mitigation Plan is being implemented.

Derived from NERC Form Version 1.7

Form Rev. Date – 10/7/08

<sup>&</sup>lt;sup>1</sup> This document will become part of the public record to be included in the Notice of Penalty filing to be submitted to the Federal Energy Regulatory Commission (Commission) upon determination that a confirmed violation has occurred or in the event a settlement agreement is reached between the Registered Entity and the Regional Entity. The entire document will be submitted as part of the public record, unless the Registered Entity marks specific information as confidential Critical Energy Infrastructure Information or Privileged Information in accordance with the NERC Rules of Procedure Section 1500 and the Commission's regulations, rules and orders. The Registered Entity must provide adequate justification supporting designation of information that is submitted to the Commission, it will remain confidential within NERC and the Regional Entity compliance organization pursuant to Section 1500 of the Rules of Procedure.

<sup>&</sup>lt;sup>2</sup> "Uniform Compliance Monitoring and Enforcement Program of the North American Electric *Reliability Corporation*;" a copy of the current version approved by the Federal Energy Regulatory Commission is posted on NERC's website.



- (7) A timetable for completion of the Mitigation Plan including the completion date by which the Mitigation Plan will be fully implemented and the Alleged or Confirmed Violation(s) corrected.
- (8) Implementation milestones no more than three (3) months apart for Mitigation Plans with expected completion dates more than three (3) months from the date of submission. Additional violations could be determined for not completing work associated with accepted milestones.
- (9) Any other information deemed necessary or appropriate.
- (10) The Mitigation Plan shall be signed by an officer, employee, attorney or other authorized representative of the Registered Entity, which if applicable, shall be the person that signed the Self-Certification or Self Reporting submittals.
- This submittal form shall be used to provide a required Mitigation Plan for review and approval by SERC and NERC.
- The Mitigation Plan shall be submitted to SERC and NERC as confidential information in accordance with Section 1500 of the NERC Rules of Procedure.
- This Mitigation Plan form may be used to address one or more related violations of one Reliability Standard. A separate mitigation plan is required to address violations with respect to each additional Reliability Standard, as applicable.
- If the Mitigation Plan is approved by SERC and NERC, a copy of this Mitigation Plan will be provided to the Federal Energy Regulatory Commission in accordance with applicable Commission rules, regulations and orders.
- SERC or NERC may reject Mitigation Plans that they determine to be incomplete or inadequate.
- Remedial action directives also may be issued as necessary to ensure reliability of the bulk power system.

### Section B: <u>Registered Entity Information</u>

B.1 Identify your organization:

Company Name: Mississippi Power Company Company Address: 2992 West Beach Boulevard, Gulfport, MS 39501 NERC Compliance Registry ID *[if known]*:

B.2 Identify the individual in your organization who will serve as the Contact to SERC regarding this Mitigation Plan. This person shall be technically knowledgeable regarding this Mitigation Plan and authorized to respond to SERC regarding this Mitigation Plan.

Derived from NERC Form Version 1.7

Form Rev. Date - 10/7/08



Name: Title: Email: Phone: Helen Nalley Compliance Director hrnalley@southernco.com 205-257-2055

Derived from NERC Form Version 1.7

Form Rev. Date - 10/7/08

Page 3 of 11



## Section C: Identity of Reliability Standard Violations Associated with this Mitigation Plan

This Mitigation Plan is associated with the following violation(s) of the reliability standard listed below:

- C.1 Standard: PRC-005-1 [Identify by Standard Acronym (e.g. FAC-001-1)]
- C.2 Requirement(s) violated and violation dates: [Enter information in the following Table]

| NERC Violation ID #<br>[if known] | SERC<br>Violation ID<br>#<br>[if known ] | Requirement<br>Violated<br>(e.g. R3.2) | Violation Date <sup>(*)</sup> |
|-----------------------------------|--|--|-------------------------------|
| SERCYYYYnnnnn                     | 2008-159                                 | R.2.1                                  | 06/18/2007                    |
|                                   |  |  |                               |
|                                   |  |  |                               |
|                                   |  |  |                               |
|                                   |  |  |                               |
|                                   |  |  |                               |

(\*) Note: The Violation Date shall be: (i) the date that the violation occurred; (ii) the date that the violation was self-reported; or (iii) the date that the violation has been deemed to have occurred on by SERC. Questions regarding the date to use should be directed to SERC.

C.3 Identify the cause of the violation(s) identified above:

NERC Reliability Standard PRC-005-1 requires that a Generator Owner define the intervals by which it maintains and inspects its Protection System devices. Consistent with this requirement, company procedures require that station batteries be inspected on a monthly basis. During November, a review of Mississippi Power Company's maintenance and inspection activities revealed inconsistent documentation for the monthly inspections of some of the batteries at several Mississippi Power Company facilities. Due to this inconsistency in documentation, Mississippi Power is unable to confirm whether the station batteries at these plants were inspected in all cases within the time interval established by current procedures.

Derived from NERC Form Version 1.7

Form Rev. Date - 10/7/08



[Provide your response here; additional detailed information may be provided as an attachment as necessary]

C.4 **[Optional]** Provide any relevant additional information regarding the violations associated with this Mitigation Plan:

[Provide your response here; additional detailed information may be provided as an attachment as necessary]

Derived from NERC Form Version 1.7



# Section D: Details of Proposed Mitigation Plan

### Mitigation Plan Contents

D.1 Identify and describe the action plan, including specific tasks and actions that your organization is proposing to undertake, or which it undertook if this Mitigation Plan has been completed, to correct the violations identified above in Part C.2 of this form:

Mississippi Power is taking the following actions to ensure that all battery inspection and maintenance at Mississippi Power facilities will be completed within the time intervals established under the applicable maintenance plan.

o Where testing documentation was not available, responsive action was taken to ensure the batteries were inspected with confirmation that they are in good working condition and documentation was retained;

o Technical experts, who are independent of plant management, are in the process of confirming the integrity of all batteries;

o Plant managers will confirm in writing that they understand the required monthly inspection and documentation associated with station batteries and that they will communicate the requirements to appropriate plant maintenance personnel; and

o Revised procedures are being established for the centralized retention and real-time sharing of documentation associated with battery inspection and maintenance.

[Provide your response here; additional detailed information may be provided as an attachment as necessary]

Check this box and proceed to Section E of this form if this Mitigation Plan, as set forth in Part D.1, has already been completed; otherwise respond to Part D.2, D.3 and, optionally, Part D.4, below.

### Mitigation Plan Timeline and Milestones

D.2 Provide the timetable for completion of the Mitigation Plan, including the completion date by which the Mitigation Plan will be fully implemented and the violations associated with this Mitigation Plan are corrected:

Derived from NERC Form Version 1.7



The Mitigation Plan actions discussed in Section D.1 will be completed according to the following schedule: (1) Inspection of batteries to confirm they were in good working condition and documentation retained -- completed on November 30, 2008; (2) Review by technical experts to confirm integrity of batteries -- to be completed by January 30, 2009; (3) Receipt of written confirmation that plant managers understand battery inspection requirements and will communicate them to plant personnel -- to be completed by January 30, 2009; and (4) Establishment of procedures for centralized retention and real-time sharing of documentation associated with battery inspections -- to be completed by February 28, 2009.

D.3 Enter Milestone Activities, with completion dates, that your organization is proposing for this Mitigation Plan:

| Milestone Activity                 | Proposed Completion Date*<br>(shall not be more than 3 months apart) |
|------------------------------------|--|
| (1) Battery Inspection             | Completed November 30, 2008  |
| (2) Technical Expert Review        | January 30, 2009   |
| (3) Plant Manager Confirmation     | January 30, 2009   |
| (4) Centralized Document Retention | February 28, 2009  |

(\*) Note: Implementation milestones no more than three (3) months apart for Mitigation Plans with expected completion dates more than three (3) months from the date of submission. Additional violations could be determined for not completing work associated with accepted milestones.

[Note: Provide your response here; additional detailed information may be provided as an attachment as necessary]

Derived from NERC Form Version 1.7



### Additional Relevant Information (Optional)

D.4 If you have any relevant additional information that you wish to include regarding the mitigation plan, milestones, milestones dates and completion date proposed above you may include it here:

[Provide your response here; additional detailed information may be provided as an attachment as necessary]

# Section E: Interim and Future Reliability Risk

# Check this box and proceed and respond to Part E.2 and E.3, below, if this Mitigation Plan, as set forth in Part D.1, has already been completed.

#### Abatement of Interim BPS Reliability Risk

E.1 While your organization is implementing the Mitigation Plan proposed in Part D of this form, the reliability of the Bulk Power System may remain at higher risk or be otherwise negatively impacted until the plan is successfully completed. To the extent they are, or may be, known or anticipated: (i) identify any such risks or impacts; and (ii) discuss any actions that your organization is planning to take or is proposing as part of the Mitigation Plan to mitigate any increased risk to the reliability of the bulk power system while the Mitigation Plan is being implemented:

Inspection of the batteries confirmed that they are in good working condition; therefore, there is no increased risk to the reliability of the bulk power system. As per the company procedure batteries will continue to be inspected on a monthly basis.

[Provide your response here; additional detailed information may be provided as an attachment as necessary]

### Prevention of Future BPS Reliability Risk

E.2 Describe how successful completion of the Mitigation Plan as laid out in Part D of this form will prevent or minimize the probability that your organization incurs further violations of the same or similar reliability standards requirements in the future:

Derived from NERC Form Version 1.7



As a result of this issue, each Mississippi Power plant manager will confirm that maintenance activities for station batteries are in accordance with the applicable company procedures requiring that station batteries be inspected on a monthly basis.

[Provide your response here; additional detailed information may be provided as an attachment as necessary]

E.3 Your organization may be taking or planning other action, beyond that listed in the Mitigation Plan, as proposed in Part D.1, to prevent or minimize the probability of incurring further violations of the same or similar standards requirements listed in Part C.2, or of other reliability standards. If so, identify and describe any such action, including milestones and completion dates:

Reliability has always been, and will continue to be, a top priority for Mississippi Power. Mississippi Power has consistently maintained a strong compliance program and is committed to training its plant management personnel to ensure that compliance is a top priority. As a result of this issue, the following measures are being implemented to provide additional assurance of compliance with battery inspection procedures at all plants:

1. Implementation of compliance monitoring procedures whereby inspection documentation will be reviewed on a monthly basis to ensure that the required maintenance has been performed.

2. Establishment of a formal Plant Goal for 2009 associated with compliance with PRC-005-1 pursuant to which a failure to comply will be considered in personnel evaluation and could affect overall compensation.

[Provide your response here; additional detailed information may be provided as an attachment as necessary]

# Continued on Next Page

Derived from NERC Form Version 1.7



# Section F: Authorization

An authorized individual must sign and date this Mitigation Plan Submittal Form. By doing so, this individual, on behalf of your organization:

- a) Submits the Mitigation Plan, as laid out in Section D of this form, to SERC for acceptance by SERC and approval by NERC, and
- b) If applicable, certifies that the Mitigation Plan, as laid out in Section D of this form, was completed (i) as laid out in Section D of this form and (ii) on or before the date provided as the 'Date of Completion of the Mitigation Plan' on this form, and
- c) Acknowledges:
  - 1. I am Vice President of Customer Services and Retail Marketing of Mississippi Power Company.
  - 2. I am qualified to sign this Mitigation Plan on behalf of Mississippi Power Company.
  - 3. I have read and understand Mississippi Power Company's obligations to comply with Mitigation Plan requirements and ERO remedial action directives as well as ERO documents, including, but not limited to, the NERC Rules of Procedure, including Appendix 4(C) (Compliance Monitoring and Enforcement Program of the North American Electric Reliability Corporation" (NERC CMEP)).
  - 4. I have read and am familiar with the contents of the foregoing Mitigation Plan.
  - 5. Mississippi Power Company agrees to be bound by, and comply with, the Mitigation Plan, including the timetable completion date, as approved by SERC and approved by NERC.

#### **Authorized Individual Signature**

(Electronic signatures are acceptable, see CMEP) Name (Print): Donald Ray Horsley Title: Vice President of Customer Services and Retail Marketing Date:

Derived from NERC Form Version 1.7

Form Rev. Date - 10/7/08

Page 10 of 11



# Section G: <u>Comments and Additional Information</u>

You may use this area to provide comments or any additional relevant information not previously addressed in this form.

[Provide your response here; additional detailed information may be provided as an attachment as necessary]

# **Submittal Instructions:**

Please convert the completed and signed document to a <u>text-searchable</u> Adobe .pdf document using the following naming convention:

[(MP Entity Name (STD-XXX) MM-DD-YY.pdf)]

Email the pdf file to serccomply@serc1.org.

Please direct any questions regarding completion of this form to:

Ken Keels Manager, Compliance Enforcement SERC Reliability Corporation 704-357-7372 kkeels@serc1.org

Derived from NERC Form Version 1.7

Form Rev. Date - 10/7/08

Page 11 of 11

**Donald R. Horsley** Vice President Customer Services and Retail Marketing 2992 West Beach Boulevard Post Office Box 4079 Gulfport, Mississippi 39502-4079

Appendix A-2

Tel 228.865.5990 Fax 228.865.5490



# To Close Out a Completed Mitigation Plan, fill out this form, save it as a <u>text searchable</u> pdf file or MS Word file, and email it to <u>serccomply@serc1.org</u>. Note that electronic signatures are acceptable.

All Mitigation Plan Completion Certification submittals shall include data or information sufficient for SERC to verify completion of the Mitigation Plan. SERC may request such additional data or information and conduct follow-up assessments, on-site or other Spot Checking, or Compliance Audits as it deems necessary to verify that all required actions in the Mitigation Plan have been completed and the Registered Entity is in compliance with the subject Reliability Standard. (CMEP Section 6.6) Data or information submitted may become part of a public record upon final disposition of the possible violation, therefore any confidential information contained therein should be marked as such in accordance with the provisions of Section 1500 of the NERC Rules of Procedure.

**Certification of a Completed Mitigation Plan** 

### SERC Reliability Corporation Violation Mitigation Plan Closure Form

Name of Registered Entity submitting certification: Mississippi Power Company

Date of Certification: March 12, 2009

Name of Standard and the Requirement(s) of mitigated violation(s): PRC-005-1, R2.1

SERC Tracking Number (contact SERC if not known): 08-159

NERC Violation ID Number (if assigned): SERC200800236

Date of completion of the Mitigation Plan: February 28, 2009

Summary of all actions described in Part D of the relevant mitigation plan:

(Milestone 1) Inspection of batteries to confirm they were in good working condition and documentation retained— completed on November 30, 2008;

# Appendix A-2

Print on Registered Entity's Corporate Letterhead

(Milestone 2) Review by technical experts to confirm integrity of batteries -- completed by January 30, 2009;

(Milestone 3) Receipt of written confirmation that plant managers understand battery inspection requirements and will communicate them to plant personnel -- completed by January 30, 2009; and

(Milestone 4) Establishment of procedures for centralized retention and real-time sharing of documentation associated with battery inspections — completed by February 28, 2009.

Description of the information provided to SERC for their evaluation:

(Milestone 1)

- a. Spreadsheet documenting dates of battery inspections for each applicable plant battery.
- b. Sample battery inspections sheets documenting the inspections for selected plants where battery information was missing.

#### (Milestone 2)

a. Affidavit from Jose Marrero, Sr Engineer, documenting expert review confirming the integrity of the batteries that were not inspected according to the Preventive Maintenance Procedure.

#### (Milestone 3)

a. Emails from the Plant Manager of each plant documenting his or her understanding of the Preventive Maintenance Procedure and communication of the Procedure to appropriate Plant Personnel.

#### (Milestone 4)

a. Procedure developed to allow plant personnel to download battery inspection sheets to a central database for retention and real-time sharing of documentation.

Additional actions specified in Part E of the Mitigation Plan that have been completed to aid in compliance with the standard:

1. Compliance monitoring procedures have been implemented through the website documented in Milestone 4 whereby inspection documentation will be reviewed on a monthly basis to ensure that the required maintenance has been performed.

2. A formal Plant Goal for 2009 associated with compliance with PRC-005-1 has been established pursuant to which a failure to comply will be considered in personnel evaluation and could affect overall compensation.

I certify that the mitigation plan for the above-named violation has been completed on the date shown above. In doing so, I certify that all required mitigation plan actions described in Part D of the relevant mitigation plan have been completed, compliance

# Appendix A-2

Print on Registered Entity's Corporate Letterhead

has been restored, the above-named entity is currently compliant with all of the requirements of the referenced standard, and that all information submitted information is complete and correct to the best of my knowledge.

Name: Donald R. Horsley Title: Vice President of Customer Services and Retail Marketing Entity: Mississippi Power Company Email: drhorsle@southernco.com Phone: (228) 865-5990

asle **Designated Signature** Date 3-11-09

[NOTE - Closure Form should be signed by same individual that signed Mitigation Plan]

# (Form Revised August 13, 2008)



# Statement of SERC Reliability Corporation Compliance Staff Regarding Completion of Mitigation Plan

Registered Entity:Mississippi Power CompanySERC Tracking ID:2008-159NERC Violation No:SERC200800236NERC Mitigation Plan ID:MIT-07-1371Standard:PRC-005-1Requirement(s):R 2.1

# Violation Summary:

Entity's Protection System maintenance and testing program requires battery maintenance to be performed on a monthly basis. Entity is able to produce evidence that the maintenance has occurred, but not at the defined interval.

# **Mitigation Plan Summary:**

Mississippi Power Company's Mitigation Plan to address the referenced violation was submitted on December 19, 2008 and was accepted by SERC on January 15, 2009 and approved by NERC on February 17, 2009. The Mitigation Plan is identified as MIT-07-1371 and was submitted as non-public information to FERC on February 24, 2009 in accordance with FERC orders.

The approved mitigation plan was neither revised nor was the completion date extended.

In summary, the Mitigation Plan included the following:

- Batteries were inspected with confirmation that they are in good working condition and documentation was retained;
- Technical experts confirmed the integrity of all batteries;
- Plant managers confirmed in writing that they understand the required monthly inspection and documentation associated with station batteries and that they will communicate the requirements to appropriate plant maintenance personnel;
- Procedures were established for the centralized retention and real-time sharing of documentation associated with battery inspection and maintenance.
- Mitigation Plan is scheduled for completion by February 28, 2009.

# SERC's Monitoring of Registered Entity's Mitigation Plan Progress:

SERC Reliability Corporation Compliance Staff ("SERC Staff") monitors the Registered Entity's progress towards completion of its Mitigation Plans in accordance with Section 6.0 of the uniform Compliance Monitoring and Enforcement Program, ("CMEP"). Pursuant to the CMEP, Registered Entities are required to establish implementation

# Appendix A-3



milestones no more than three (3) months apart. SERC Staff solicits quarterly reports from all Registered Entities with open mitigation plans to monitor the progress on completion of milestones. SERC Staff also produces and reviews daily Mitigation Plan status reports highlighting Mitigation Plans that are nearing the scheduled completion date. If the Registered Entity fails to complete its Mitigation Plan according to schedule, appropriate additional enforcement action is initiated to assure compliance is attained.

### **Mitigation Plan Completion Review Process:**

Mississippi Power Company certified on March 12, 2009 that the subject Mitigation Plan was completed on February 28, 2009. A SERC compliance staff member reviewed the evidence submitted in a manner similar to a compliance audit. That action was followed by another compliance staff member's peer review of the initial conclusion.

#### **Evidence Reviewed:**

Mississippi Power Company submitted and SERC Staff reviewed the following evidence in support of its certification that its Mitigation Plan was completed in accordance with its terms:

- Spreadsheet recording battery inspection dates November 2008 through present.
- Completed battery inspection sheets recording inspections for Plant Daniel including the months November 2008, December 2008 and January 2009
- Completed battery inspection sheets recording inspections for Plant Watson including the months November 2008, December 2008 and January 2009
- Affidavit of Technical Expert documenting review of battery inspection reports
- Plant Manager Certification Statements that they understand the standard requirements and the company's program.
- Screen shots of the new Internet-based system used to report compliancerelated documentation.

### **Conclusion:**

On March 27, 2009 SERC Reliability Corporation Compliance Staff ("SERC Staff") completed its review of the evidence submitted by Mississippi Power Company in support of its Certification of Completion of the subject Mitigation Plan. Based on its review of the evidence submitted, SERC Staff verifies that, in its professional judgment, all required actions in the Mitigation Plan have been completed and Mississippi Power Company is in compliance with the subject Reliability Standard Requirements.

This Statement, along with the subject Mitigation Plan, may become part of a public record upon final disposition of the possible violation.

#### **Respectfully Submitted,**

John Wolfmeyer Sam Stryker



Attachment c

**Notice of Filing** 

#### UNITED STATES OF AMERICA FEDERAL ENERGY REGULATORY COMMISSION

Mississippi Power Company Docket

No. NP10-\_\_\_-000

#### NOTICE OF FILING December 30, 2009

Take notice that on December 30, 2009, the North American Electric Reliability Corporation (NERC) filed a Notice of Penalty regarding Mississippi Power Company in the SERC Reliability Corporation region.

Any person desiring to intervene or to protest this filing must file in accordance with Rules 211 and 214 of the Commission's Rules of Practice and Procedure (18 CFR 385.211, 385.214). Protests will be considered by the Commission in determining the appropriate action to be taken, but will not serve to make protestants parties to the proceeding. Any person wishing to become a party must file a notice of intervention or motion to intervene, as appropriate. Such notices, motions, or protests must be filed on or before the comment date. On or before the comment date, it is not necessary to serve motions to intervene or protests on persons other than the Applicant.

The Commission encourages electronic submission of protests and interventions in lieu of paper using the "eFiling" link at http://www.ferc.gov. Persons unable to file electronically should submit an original and 14 copies of the protest or intervention to the Federal Energy Regulatory Commission, 888 First Street, N.E., Washington, D.C. 20426.

This filing is accessible on-line at http://www.ferc.gov, using the "eLibrary" link and is available for review in the Commission's Public Reference Room in Washington, D.C. There is an "eSubscription" link on the web site that enables subscribers to receive email notification when a document is added to a subscribed docket(s). For assistance with any FERC Online service, please email FERCOnlineSupport@ferc.gov, or call (866) 208-3676 (toll free). For TTY, call (202) 502-8659.

Comment Date: [BLANK]

Kimberly D. Bose, Secretary